Available as part of BMW ConnectedDrive, the ParkNow app has been integrated into the navigation system. ParkNow is an innovative digital parking service, which allows customers to search for parking using ParkNow’s mobile app or their BMW’s navigation system. Drivers can reserve, pay for, and then be navigated directly to the parking facility. The driver is able to search for parking spots nearby or at a destination and make a reservation.

**GET STARTED. ParkNow.**

Download the ParkNow App. Then, create an account with ParkNow. Under the account section, select “Connect to BMW ConnectedDrive.” Sign into your BMW ConnectedDrive account using the same username and password as the My BMW ConnectedDrive portal or BMW Connected app login credentials. Add your License Plate Number and State to your profile.

Inside the vehicle, go to “Navigation” menu followed by ParkNow app. Log in to your ConnectedDrive account.

**ACCESSING THE PARKNOW SERVICE AND MAKING A RESERVATION.**

Select “Navigation” from the main menu. Scroll down and click on the “ParkNow” app. Next, select “Reserve parking space” followed by “Parking” in the categories screen.
Select “Parking Garage” followed by “Change location and filter criteria.” Check the boxes “ParkNow” and “Reservable” to add these filters to your search followed by “Show results.” Select on a garage to see more information regarding the address, distance, and the option to reserve. Icons with a star represent preferred parking garages that accept reservations.

To make a reservation, click on “Reserve,” then select the start and end time. The actual cost will be shown on the screen. Once confirmed, select “Reserve parking space.” A reservation ID will appear shortly after, which can be provided to the parking attendant upon arrival. Select the address to begin navigating to the garage. As you approach the garage, the confirmation screen with reservation ID will automatically appear again on the iDrive screen.

ACCESSING THE PARKNOW SERVICE AND PAYING FOR ON-STREET PARKING.

To access the on-street parking option, park your vehicle in a metered spot supported by ParkNow and turn off the engine. ParkNow will automatically pop up on your screen with your location and the appropriate parking zone. Make sure to check to see if your automatically selected zone number is correct. You can find the zone number on a sticker or sign on the parking meter.
EXTENDING ON-STREET PARKING VIA THE PARKNOW APP.

To extend your on-street parking session*, go to the ParkNow app and select “Reservations.” Next, select “Active” to see your current reservation. Select “Extend Session,” then choose how long you would like to extend your session by. Confirm your session by selecting “Yes, Extend Session.”

*The ability to extend sessions may not always be available.
FREQUENTLY ASKED QUESTIONS.

1. Is ParkNow available in every city?

ParkNow is currently available in select major cities. To check to see if ParkNow is available in a certain city, visit their website at (https://www.park-now.com).

2. What do I need to be able to access ParkNow?

For a list of vehicles available with ParkNow, please refer to bmwusa.com/bmwassist for service availability information. Vehicles must be equipped with at least iDrive 6.0. Additionally, an account with ParkNow must be created and activated using the ParkNow app or website (https://www.park-now.com) and then linked to your ConnectedDrive account.

3. Can I cancel a reservation?

Yes, you can cancel the reservation up until 3 hours before the start time without penalty. If you cancel within the 3 hours of your reservation’s start time or do not show up for it, your fee will not be refunded.

4. Will my account be charged if I stay longer than the reserved time?

If overages apply, outstanding charges must be settled with the parking facility directly.

5. If I leave early, is the price for my booking pro-rated?

Bookings are billed for the entire duration of the initial reservation.

6. Will I receive a bill from BMW when I book through ParkNow?

No, ParkNow will automatically charge the credit card that is on file with your ParkNow account.

7. Can I extend past the maximum time limit?

You can only extend if you haven’t already selected the maximum amount of time. You can extend your parking session as many times as necessary, but only for a duration that does not exceed the maximum time limit for that specific zone or space. Also, you can only extend if your session is still in progress.

8. How can I extend my on-street parking booking?

You can only extend from the ParkNow app on your smartphone. You are not able to extend from your in-car app.

For additional FAQs, please visit ParkNow’s website (https://www.park-now.com/faq.html).