BMW DIGITAL KEY.

Go keyless with the BMW Digital Key. Your compatible Android™ smartphone* or BMW Key Card substitutes for your vehicle’s key fob. Simply hold it to the door handle on the driver’s side to lock and unlock or, to start the engine, you can place your device in the wireless charging tray or smartphone cradle.

Please note: In order to properly activate your BMW Digital Key, you must create a unique PIN code at your BMW Center.

To Activate Digital Key:

1) Log into your BMW Connected App, using your ConnectedDrive credentials.

2) In order to set-up your smartphone* you must start by selecting the Digital Key icon within the BMW Connected App menu, and follow the onscreen prompts from your smartphone to install your BMW Digital Key on your device.

3) To complete the activation process, you must enter your BMW with your smartphone, along with the physical key. Place your smartphone in the wireless charging tray and select “BMW Digital Key” via the iDrive screen by following the sequence:

Home > Car > Settings > Doors/Access > BMW Digital Key and follow the on-screen prompts to complete.

Add new Digital Key: Starts the process to add a Digital Key.
Key Card: Starts the process to activate the BMW Key Card.
Remove all Digital Keys: Will delete all Digital Keys linked to the vehicle. However, the feature will still be available to add new Digital Keys.
Reset function: Resets the use of the Digital Key feature in the vehicle.

In order to set-up after resetting the function, you must contact your BMW center.
1. **What are the requirements to use Digital Key in my BMW?**
   This feature depends on various technical preconditions with regard to smartphone* hardware and network provider. At a minimum, the BMW must be equipped with Comfort Access (Option code 322) and iDrive 7.0.

2. **Is my phone compatible with Digital Key?**
   Your smartphone hardware, software, and carrier determine compatibility. The BMW Digital Key is compatible for all NFC-capable Samsung Galaxy 7 smartphones and newer running Android™ 8.0 and above. Compatibility is limited to select carriers. If your smartphone is not capable, you can still use the supplied BMW Key Card to access this feature.

3. **How does Digital Key work and is it secure?**
   BMW Digital Key uses the NFC chip within your smartphone* in order to communicate to your BMW. In order to unlock or lock the door, you must position your smartphone near the NFC reader in the door handle on the driver's side. To start the engine, you can place your smartphone in the wireless charging tray or smartphone cradle and press the engine “Start / Stop” button. Additionally, the supplied BMW Key Card can also be used in place of your smartphone. BMW Digital Key is highly secure because it uses the “Secure Element” on the smartphone and requires initial authorization at your BMW Center.

4. **Once my BMW is started by using Digital Key, how can I turn it off?**
   After start up, removing your smartphone from the wireless charging tray or smartphone cradle will not turn the vehicle off. This may only be done by pressing the engine “Start / Stop” button.

5. **How much does BMW Digital Key cost?**
   Digital Key is included for 1 year at no additional cost on suitable vehicles. For more information, please see the BMW ConnectedDrive Service Availability Matrix located at BMWUSA.com/ConnectedDrive

6. **Can I use my smartphone as a Digital Key for multiple vehicles?**
   Yes, BMW Digital Key on your smartphone* can be used for multiple BMW vehicles. However, each BMW Key Card is unique to each vehicle.

7. **If my smartphone is off or has no battery, will I still be able to use my BMW Digital Key?**
   Yes, BMW Digital Key can still be used if your smartphone is off or has no battery as long as the smartphone as been paired correctly for Digital Key.

8. **What happens if my wallet or smartphone are lost or stolen or I simply want to remove a Digital Key from my BMW?**
   BMW Digital Key can be deactivated at any time by accessing the “Reset function” in the iDrive menu and removing the Digital Key while the physical key is in the vehicle. The “Reset function” is located by following the sequence: Home > Car > Settings > Doors/Access > BMW Digital Key. In order to set-up after resetting the function, you must contact your BMW center. Please note, by creating a new ConnectedDrive account for the vehicle all BMW Digital Keys will be deactivated.

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*The BMW Digital Key is compatible for all NFC-capable Samsung Galaxy 7 smartphones and newer running on Android 8.0 and above. Compatibility is limited to select carriers. Android is a trademark of Google LLC.*

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