BMW CONNECTED DRIVE.
GET STARTED GUIDE.
BMW WIFI HOTSPOT COMPATIBILITY.
GETTING CONNECTED. (Vehicles with iDrive 7)

With BMW WiFi Hotspot Compatibility, your BMW is able to provide a wireless Internet access point, a convenient feature for productivity and/or entertainment. This feature requires that an active data plan be purchased separately. Please refer to Page 4 for complete Carrier Registration information.

Select "COM" located on the iDrive menu.

Confirm, all boxes are checked.

Next, select "Mobile devices" followed by "Settings".

Your "WiFi name" and "WiFi password" will be displayed. The default hotspot name is "DIRECT-BMW####".

You can connect your vehicle to your WiFi hotspot by using one of the following options:

1. Connect by scanning your QR code located on the vehicle's display using your mobile device.

2. Connect by locating the vehicle's "WiFi name" listed in the WiFi network section of your mobile device. Enter the "WiFi password" on your mobile device to join.
GETTING CONNECTED. (Vehicles with iDrive 5 & 6)

Select the "Communication" tab located on the iDrive menu. Next, select "Manage mobile devices", followed by "Connect new device". Then select "Internet hotspot".

Your hotspot name and key will be displayed. The default hotspot name is "My BMW Hotspot ####". The vehicle’s Internet hotspot network is discoverable for 120 seconds.

Select the "WiFi" menu located in "Settings" of your mobile device. Then, select your vehicle's hotspot name from the list of available networks. Enter the hotspot key and tap "Join."
GETTING REGISTERED. (AT&T Registration)

ACTIVATING YOUR BMW WIFI HOTSPOT.¹

After successfully connecting to your BMW's WiFi network, open your mobile Internet browser, type www.bmwusa.com, and tap “Go”. The browser will then automatically be redirected to the AT&T Registration Page.

*Android™ devices: For a better user experience, please use Google Chrome™ as your web-browser.

**Please refer to the FAQ page in this Guide for details on accessing your BMW's Vehicle Mobile Number.

¹Cellular data connectivity and data plans are provided by AT&T Mobility LLC. You do not have to be an existing AT&T Mobility customer to purchase a data plan. Standalone mobile data plans are available for purchase. Existing AT&T Mobility customers with a Mobile Share plan also have the option of adding their vehicle to their plan. Visit myvehicle.att.com for more information or call 866-595-1222. LTE coverage is not available everywhere.

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GETTING REGISTERED. (T-Systems Registration)

ACTIVATING YOUR BMW WIFI HOTSPOT.¹

After successfully connecting to your BMW's WiFi network, open your mobile Internet browser, type www.bmwusa.com, and tap “Go”. The browser will then automatically be redirected to the T-Systems Registration Page.

For a faster login method choose “Express Registration” however, please note you must have a BMW ConnectedDrive account to do so.

¹Cellular data connectivity and data plans are provided by T-Systems North America Inc. You do not have to be an existing T-Systems North America Inc. customer to purchase a data plan. Standalone mobile data plans are available for purchase. Existing T-Systems North America Inc. customers with a Mobile Share plan also have the option of adding their vehicle to their plan. Visit bmwna.hotspotdrive.com for more information or call 1-833-765-1905. LTE coverage is not available everywhere.

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FREQUENTLY ASKED QUESTIONS.
(DEALER SPECIFIC).

1. Should I be aware of anything prior to helping my customer register for WiFi Hotspot?
You must ensure there is an Electronic Subscriber Agreement (ESA) completed for the customer and vehicle before attempting to register.
It is important to advise them to clear browser history, cache, cookies, as well as other browsing and site data before attempting registration. This is extremely important if the mobile device has previously been used in another WiFi enabled vehicle for registration purposes.

2. Is WiFi Hotspot available for fleet or rental car vehicles?
Fleet and rental vehicles with T-Systems will have WiFi Hotspot enabled.
All fleet or rental vehicles with AT&T will have WiFi Hotspot disabled.

3. My demo BMW was sold to a customer. How can I reactivate the WiFi Hotspot Trial?
Demo vehicles with an AT&T telematics device have an allotment of free WiFi (30MB) without having to register. Vehicles with a T-Systems telematics device have only the Customer Trial Plan allotment of 3GB or 3 months whichever comes first. Unfortunately, once a trial is activated and used there is no way of reactivating it. Therefore, it is advised as a dealer to not register for a trial.

4. How can I tell if the vehicle is equipped with AT&T or T-Systems telematics device?
Please refer to the TRI 84 03 21 for more information.
FREQUENTLY ASKED QUESTIONS.

1. What are the requirements when using the WiFi hotspot in my vehicle?
To use the WiFi hotspot, your vehicle must have Option 6WD (WiFi Hotspot), an active BMW ConnectedDrive subscription and you must register for a Data plan (see question #3 below). If you are unsure if you have an active ConnectedDrive subscription, please visit the BMW ConnectedDrive Portal (www.bmwusa.com/MyBMWConnectedDrive), or call 1-888-333-6118 or visit your local BMW center. Once activated, the WiFi hotspot can be used by following the steps located in the “Getting Connected” section (see pages 2 or 3).

2. Where can I find the “Vehicle Phone Number”?
For vehicles equipped with WiFi hotspot, the vehicle mobile number can be found on the Home page of the BMW ConnectedDrive Portal www.bmwusa.com/MyBMWConnectedDrive.

3. Do I need a mobile data plan subscription in order to use the WiFi hotspot?
Each vehicle receives a trial subscription of 3GB of data or three months of access, whichever occurs first. After the trial subscription has ended, there are several data plans available for purchase. The customer will receive a renewal email. To use the trial data plan, you will need to register on your mobile device.

4. How do I know which provider I have for my vehicle?
All MY2022 and newer vehicles, with the exception of X1 and X2, with production date starting 7/15/2021, will have T-Systems as their service provider. Previous vehicles and X1/X2, will have AT&T.

5. Can I use the WiFi Hotspot when I am away from the vehicle?
To use the WiFi hotspot you must either be inside the vehicle or within 5 feet from the vehicle.

6. How many devices can be connected at the same time?
Up to 8 devices can be connected to the WiFi hotspot simultaneously.

7. There are multiple hotspot names shown on the ConnectedDrive Connections menu. Which is the one to connect to?
The default name of the hotspot is “DIRECT-BMW” ending with the last 5 digits of the personalized VIN number of your vehicle.

8. Why is the WiFi network not listed on my mobile device as an available network to join? (Vehicles with iDrive 5 & 6).
It is important to make sure that the hotspot option is not hidden. To verify, go to "Manage mobile devices" and select "Option". Located on the bottom of the selection list, verify that "Hide hotspot" is NOT selected.

1 Based on your vehicle, cellular data connectivity and data plans you will be provided by either AT&T Mobility LLC or T-Systems North America Inc. as the service provider. You do not have to be an existing customer to purchase a data plan. Standalone mobile data plans are available for purchase. Existing AT&T Mobility LLC or T-Systems North America Inc. customers with a Mobile Share plan also have the option of adding their vehicle to their plan.
For more information about T-Systems North America Inc., visit www.bmwconnectdrive.com or call 1-866-595-1222.

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