BMW CONNECTED DRIVE.
GET STARTED GUIDE.
BMW DIGITAL KEY.
BMW DIGITAL KEY.

Go keyless with the BMW Digital Key. Your compatible iPhone® substitutes for your vehicle’s key fob. Simply hold it to the door handle on the driver’s side to lock and unlock or, to start the engine, you can place your iPhone in the smartphone tray with NFC sensor and push the Start/Stop button. You may also share your Digital Key with up to 5 friends or family members, with optional restrictions. These optional restrictions include top-speed limiting and setting the maximum radio volume, for example.

There are 3 ways to activate & setup this feature:

• My BMW App
• Email
• iDrive

IMPORTANT: In all cases, it is required both key fobs remain in the vehicle only during the initial pairing procedure, as well as ensuring the vehicle is not in drive ready state. Instead, the vehicle must be in Standby State.

Express Mode: This feature allows the user to lock/unlock and start the vehicle without having to first unlock their iPhone. This also allows the user to lock/unlock and start the vehicle for up to 5 hours after the iPhone battery has run out. This feature is enabled by default. To disable, open the Digital Key in the Apple Wallet app, tap ☘️, switch off.
BMW DIGITAL KEY.
Activate BMW Digital Key via My BMW App:

1 Start by logging in to the My BMW App.
2 Tap “BMW Digital Key” in the tile bar menu.
3 Confirm both key fobs are inside the vehicle. Tap “Continue”, confirm the checked box and select “Start Pairing”.
4 Place iPhone on the smartphone tray with NFC sensor and wait while Digital Key is created.
5 The Digital Key can be accessed in your Apple Wallet app, and added to your Apple Watch. It is now ready for immediate use and sharing.
BMW DIGITAL KEY.

Activate BMW Digital Key via Email:

1. Open email containing pairing link.

2. Tap on pairing link.

3. Place iPhone on the smartphone tray with NFC sensor and wait while Digital Key is created.

4. The Digital Key can be accessed in your Apple Wallet app and is now ready for immediate use and sharing.
BMW DIGITAL KEY.
Activate BMW Digital Key via iDrive:

1. From the main iDrive home-screen, select:
   Car > Settings > Doors/Access > Digital Key

2. Place iPhone on the smartphone tray with NFC sensor.

3. You may open either the My BMW App to continue with automatic pairing, or, you may manually enter the 8-digit pairing token pin received via email.

4. Please wait while Digital Key is created.

5. The Digital Key can be accessed in your Apple Wallet app and is now ready for immediate use and sharing.
Activate Key Sharing with BMW Digital Key.

1. Open Apple Wallet app on iPhone. Select your BMW Digital Key.
2. Tap ☰️, followed by “Invite”.
3. Tap “Invite” button once more.
4. You may optionally select an Access Level, such as Restricted Driving. This ensures the recipient of the Shared Key operates the vehicle according to your specification. Otherwise, tap “Unlock & Drive” and followed by “Invite”. You will now type in a contact name or phone number of the recipient. The recipient must be using an iPhone running iOS 13.6 or higher.
5. After making this selection, send the message by tapping 🔄. Please “Confirm” your selections. After this step, you will see Invitation Pending under your recipient's name.

Note: Once your recipient accepts, you may revoke the Digital Key at any time by tapping the recipient's name and selecting “Revoke”.

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Revoking a Shared Key with BMW Digital Key.

If you no longer wish to share access with a family member or friend, you can easily revoke the shared Digital Key.

With the physical vehicle key in the vehicle follow the steps:

1. In the iDrive menu navigate to “Car” followed by “Settings”.
2. Select “Doors and access”.
3. Under “BMW Digital Key”, select the shared key you would like to revoke access to.

**Note:** For safety reasons, Revoking a Shared Key via the Wallet app puts the Shared Key in a “pre-deletion” state. In order to complete the revocation, a key fob must lock/unlock the vehicle first. However, if revocation is done via the iDrive, the revocation is instant.
FREQUENTLY ASKED QUESTIONS.

1. What are the requirements for BMW Digital Key?
Digital Key requires Live Cockpit (SA 6U1, 6U2, 6U3) with BMW operating system 7 and Comfort Access package (option code 322). On suitably equipped vehicles produced after July 2020, the Digital Key feature will be active and available for setup and usage for as long as BMW supports it. To confirm whether your vehicle is compatible, log in to www.bmwusa.com/MyBMWConnectedDrive. Additionally, users will need to an iPhone device running on software version iOS 13.6 or higher.

2. Can I link my Digital Key to my driver profile?
Yes, your BMW Digital Key can be paired with your driver profile. Please note: each profile can only be linked to a single device using Digital Key.

3. Will I be able to add the Digital Key to the Wallet application on my iPhone?
Yes, BMW Digital Key will be native in the iOS environment allowing you to add it to your Apple Wallet application on both your iPhone and Apple Watch.

4. Can I share my Digital Key with friends and family?
Yes. You may share Digital Key with up to 5 friends and family members with the option of certain driving restrictions (eg. top speed limit and parameters). When sharing multiple keys, the owner may be prompted to use their own key before sharing. The shared key can be revoked at any time.

5. Is there a Valet Mode?
All cars running iDrive 7 have Valet Mode. This is completely independent of Digital Key. Please note: owner is recommended to give Key Card or physical key fob to valet.

6. What happens if I upgrade my iPhone?
After upgrading your iPhone, a Digital Key can be re-established on the new phone by following one of the 3 set-up methods in the previous pages of the Get Started Guide.

7. Is Digital Key deactivation instant?
Yes, the deactivation of Digital Key is instant when completed from the iDrive by following the steps on page 7 of this Get Started Guide. If a key is deactivated from the Apple Wallet App, the deletion will not be completed until a key fob is used.

8. What is Express Mode for Digital Key?
Express Mode allows the user to lock/unlock and start the vehicle without having to first unlock their iPhone. This also allows the user to lock/unlock and start the vehicle for up to 5 hours after the iPhone battery has run out. This feature is enabled by default. If Express Mode has been disabled, the user will be required to authenticate themselves before using the Digital Key.
FREQUENTLY ASKED QUESTIONS.

9. Can I still use Digital Key if my iPhone has no power, no cellular connection or is in airplane mode or low battery mode?
Depending on why your iPhone is powered down, the availability of Digital Key varies. When Express Mode is enabled, the user will still be able to lock/unlock and start the vehicle for up to 5 hours after the iPhone battery has run out. However, if Express mode has been disabled, or the user has manually turned off your iPhone, Digital Key will not work. Airplane mode, Low battery mode, and cellular connection have no effect on Digital Key operation.

10. Is Digital Key secure?
Yes. The key is saved on a chip on the iPhone called the “Secure Element”, which provides standardized hardware security as well as software security.

11. How do I lock my BMW with Digital Key?
All lock and unlock settings will natively transfer to the Digital Key. These settings are stored in iDrive and are customizable just like a regular key fob. All vehicle doors and the trunk must be closed before using the Digital Key to lock the vehicle. Locking and unlocking via Digital Key is only possible at the driver’s door handle.

12. Why can’t I pair my iPhone with Digital Key?
If you are having issues connecting your iPhone with Digital Key, please make sure your vehicle is in Standby State as it is not possible to pair with the vehicle in drive ready state.

13. When should I leave my paired device in the charging tray?
There are two instances in which the paired device should be left in the smartphone tray with NFC sensor. 1) when starting the vehicle and 2) when using the trunk button on the interior of the driver's door.
BMW CONNECTED DRIVE.
GET STARTED GUIDE.
BMW DIGITAL KEY CLASSIC.
Go keyless with the BMW Digital Key Classic. Your compatible Android™ smartphone* or BMW Key Card substitutes for your vehicle’s key fob. Simply hold it to the door handle on the driver’s side to lock and unlock or, to start the engine, you can place your device in the wireless charging tray or smartphone cradle.

Please note: In order to properly activate your BMW Digital Key Classic, you must create a unique PIN code at your BMW Center.

To Activate Digital Key Classic:
1) Log into your My BMW App, using your ConnectedDrive credentials.
2) In order to set-up your smartphone* you must start by selecting the Digital Key icon within the My BMW App menu, and follow the onscreen prompts from your smartphone to install your BMW Digital Key Classic on your device.

3) To complete the activation process, you must enter your BMW with your smartphone, along with the physical key. Place your smartphone in the wireless charging tray and select “BMW Digital Key” via the iDrive screen by following the sequence:
   Home > Car > Settings > Doors/Access > BMW Digital Key
and follow the on-screen prompts to complete.

Add new Digital Key: Starts the process to add a Digital Key.
Key Card: Starts the process to activate the BMW Key Card.
Remove all Digital Keys: Will delete all Digital Keys linked to the vehicle. However, the feature will still be available to add new Digital Keys.
Reset function: Resets the use of the Digital Key feature in the vehicle.

*In order to set-up after resetting the function, you must contact your BMW center.
Digital Key Classic Activation Steps for BMW Center.

*In order for the customer to be able to activate BMW Digital Key Classic, a PIN code is required which must be set-up by the Dealer. This MUST be done in-person with the customer.

To Activate Digital Key Classic:

1) After the Electronic Subscriber Agreement (ESA) has been agreed to and signed by the customer, verify VIN within ConnectedDrive Service Cockpit.

2) Select the wrench icon next to “BMW Digital Key”.

3) On prompt, verify the VIN once more as well as account information for the customer.

4) Have customer supply a unique 4-digit PIN code which they will use to set-up BMW Digital Key.

*For more information on available vehicles, please check the Service Availability Matrix on Product Knowledge on Demand or BMWUSA.com/ConnectedDrive.
FREQUENTLY ASKED QUESTIONS.

1. What are the requirements to use Digital Key Classic in my BMW?
This feature depends on various technical preconditions with regard to smartphone* hardware and network provider. At a minimum, the BMW must be equipped with Comfort Access (Option code 322) and iDrive 7.0.

2. Is my phone compatible with Digital Key Classic?
Your smartphone hardware, software, and carrier determine compatibility. The BMW Digital Key Classic is compatible for all NFC-capable Samsung Galaxy 7 smartphones and newer running Android™ 8.0 and above. Compatibility is limited to select carriers. If your smartphone is not capable, you can still use the supplied BMW Key Card to access this feature.

3. How does Digital Key Classic work and is it secure?
BMW Digital Key Classic uses the NFC chip within your smartphone* in order to communicate to your BMW. In order to unlock or lock the door, you must position your smartphone near the NFC reader in the door handle on the driver's side. To start the engine, you can place your smartphone in the wireless charging tray or smartphone cradle and press the engine "Start / Stop" button. Additionally, the supplied BMW Key Card can also be used in place of your smartphone. BMW Digital Key Classic is highly secure because it uses the “Secure Element” on the smartphone and requires initial authorization at your BMW Center.

4. Once my BMW is started by using Digital Key Classic, how can I turn it off?
After start up, removing your smartphone from the wireless charging tray or smartphone cradle will not turn the vehicle off. This may only be done by pressing the engine “Start / Stop” button.

5. How much does BMW Digital Key Classic cost?
Digital Key Classic is included for 1 year at no additional cost on suitable vehicles. For more information, please see the BMW ConnectedDrive Service Availability Matrix located at BMWUSA.com/ConnectedDrive.

6. Can I use my smartphone as a Digital Key for multiple vehicles?
Yes, BMW Digital Key Classic on your smartphone* can be used for multiple BMW vehicles. However, each BMW Key Card is unique to each vehicle.

7. If my smartphone is off or has no battery, will I still be able to use my BMW Digital Key Classic?
Yes, BMW Digital Key Classic can still be used if your smartphone is off or has no battery as long as the smartphone as been paired correctly with Digital Key Classic.

8. What happens if my wallet or smartphone are lost or stolen or I simply want to remove a Digital Key from my BMW?
BMW Digital Key Classic can be deactivated at any time by accessing the “Reset function” in the iDrive menu and removing the Digital Key while the physical key is in the vehicle. The “Reset function” is located by following the sequence:

   Home > Car > Settings > Doors/Access > BMW Digital Key.

In order to set-up after resetting the function, you must contact your BMW center. Please note, by creating a new Connected Drive account for the vehicle, all BMW Digital Keys will be deactivated.

*The BMW Digital Key Classic is compatible for all NFC-capable Samsung Galaxy 7 smartphones and newer running on Android 8.0 and above. Compatibility is limited to select carriers. Android is a trademark of Google LLC.