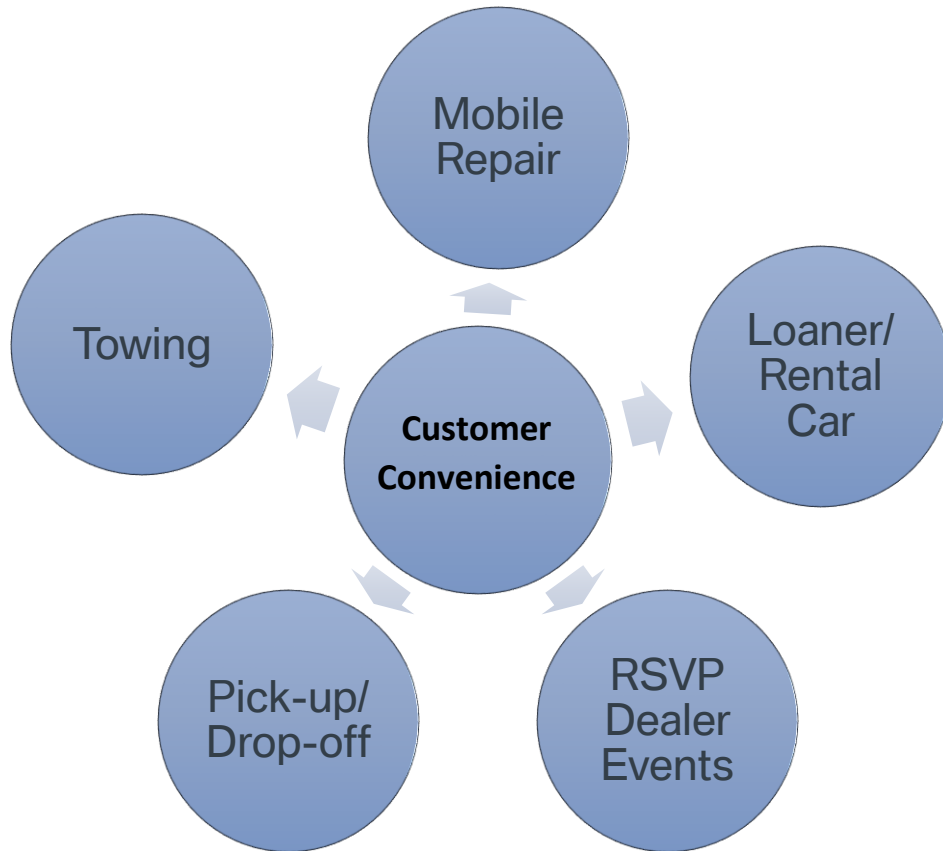


HOW IS BMW HELPING TO OVERCOME CUSTOMER INCONVENIENCE?

Below are some of the services that our dealers are offering:



Are you wondering which of these services are offered by your dealer? Give them a call. Here is a link to our dealer locator.

<https://www.bmwusa.com/dealer.html>

Mobile Service – If you can't make it to a dealer, they may be able to come to you for the repair at your home, place of business or other location. For a list of Dealers who are currently offering Mobile Service, please check out the PDF on our Takata website. This list will be updated regularly.

RSVP Dealer Events – At this time no events are planned, please come back to check if a dealer in your area will be holding an event. These events are geared to support appointments outside of normal working hours.

Loaner/Rental Car – when making your appointment for repair ask your dealer if they are able to provide you with a loaner or rental car during the repair. Keep in mind the repair takes about an hour, but could be longer for X5 and X6 passenger air bag replacement.

Towing – we will tow your vehicle to the dealer if distance is an issue please call us at 800-525-7417.