



# 2026 MODEL YEAR BMW NEW VEHICLE LIMITED WARRANTY FOR PASSENGER CARS AND LIGHT TRUCKS



The primary method to obtain an electronic and/or printed full text copy of this New Vehicle Limited Warranty documentation is from the BMW USA website (Owners > Warranty Information).

To optimize printing, from the Print menu, select:

- Print on both sides of paper (if supported),
- Flip on the short edge, or
- Layout, Binding Position, Left Bind, and
- Orientation: Landscape

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## **DISPUTE SETTLEMENT PROGRAMS—OVERVIEW**

### **CALIFORNIA**

NOTICE: CALIFORNIA LAW REQUIRES YOU TO USE A QUALIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW CAR WARRANTY DISPUTES. FAILURE TO FIRST ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT.

If you have a dispute relating to your vehicle's warranty coverage, based on the Lemon Law of CALIFORNIA, or the FEDERAL MAGNUSON-MOSS WARRANTY ACT, BMW NA offers a Dispute Settlement Program through the California Dispute Settlement Program (CDSP). CDSP is certified by the California Department of Consumer Affairs' Arbitration Certification Program.

#### **California - CDSP**

P.O. Box 515315

Dallas, TX 75251-5315 / (866) 906-3380 (Toll Free) / eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org) / Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

For detailed process information for this California-resident impartial third-party arbitration service, see page 73.

### **OTHER PARTICIPATING STATES**

If you have a dispute relating to your vehicle's warranty coverage based on the Lemon Law of ARKANSAS, GEORGIA, IDAHO, IOWA, KENTUCKY, MARYLAND, MASSACHUSETTS, MINNESOTA, PENNSYLVANIA, AND VIRGINIA, or the FEDERAL MAGNUSON-MOSS WARRANTY ACT, BMW NA offers an Arbitration Dispute Settlement Program through the National Center for Dispute Settlement (NCDS).

#### **NCDS**

P.O. Box 515315

Dallas, TX 75251-5315 / (866) 906-3380 (Toll Free) / eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org) / Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

For detailed process information for this state-specific impartial third-party arbitration service, see page 71.

Important: You must use the Dispute Settlement Program before asserting in court any rights or remedies created by the Magnuson Moss-Warranty Act (15 U.S.C. Sec. 2301, et seq.). You may also be required to use the Dispute Settlement Program before seeking remedies under your state's Lemon Law provisions. If your state law does not require it, and/or if you choose to seek redress by pursuing rights and remedies not created by Title 1 of Magnuson-Moss Warranty Act, prior resort through the Dispute Settlement Program is not required by any provision of the Magnuson-Moss Warranty Act.

## 2026 MODEL YEAR BMW VEHICLES

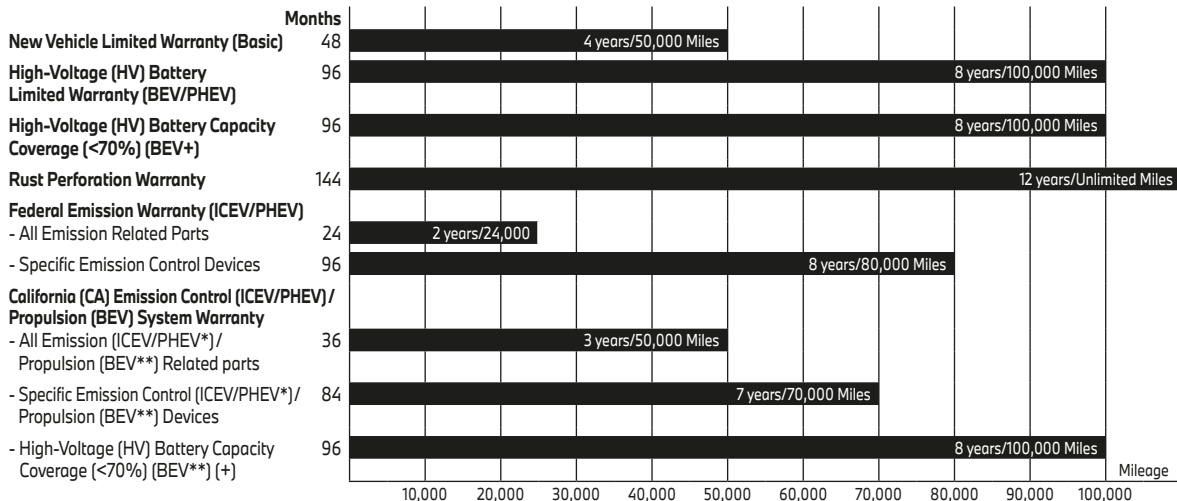
<b>Series</b>	<b>Body Style</b>	<b>Models</b>
The BMWi Battery Electric Vehicle (BEV)	Sedan	i5 eDrive40, i5 xDrive40, i7 eDrive50, i7 xDrive60, i7 M70 (xDrive)
	Sports Activity Vehicle	iX xDrive45, iX xDrive60, iX M70
The 2	Coupe	230i, 230i xDrive, M240i, M240i xDrive
	Gran Coupe	228, 228 xDrive, M235 xDrive
The 3	Sedan	330i, 330i xDrive, M340i, M340i xDrive
The 4	Coupe	430i, 430i xDrive, M440i, M440i xDrive
	Gran Coupe	430i, 430i xDrive, M440i, M440i xDrive
	Convertible	430i, 430i xDrive, M440i, M440i xDrive
The 5	Sedan	530i, 530i xDrive, 540i xDrive, 550e xDrive PHEV
The 7	Sedan	740i, 740i xDrive, 760i xDrive, 750e xDrive
The 8	Coupe	840i, 840i xDrive, M850i xDrive
	Gran Coupe	840i, 840i xDrive, M850i xDrive
	Convertible	840i, 840i xDrive, M850i xDrive
The X1	Sports Activity Vehicle	X1 xDrive28i, X1 M35i
The X2	Sports Activity Vehicle	X2 xDrive28i, X2 M35i
The X3	Sports Activity Vehicle	X3 30 xDrive, X3 M50 xDrive
The X5	Sports Activity Vehicle	X5 sDrive40i, X5 xDrive40i, X5 xDrive50e (PHEV), X5 M60i
The X6	Sports Activity Coupe	X6 xDrive40i, X6 M60i
The X7	Sports Activity Vehicle	X7 xDrive40i, X7 M60i, ALPINA XB7

<b>Series</b>	<b>Body Style</b>	<b>Models</b>
The M	Sedan	M3, M3 Competition, M5
	Coupe	M2, M4, M4 Competition Coupe, M4 Competition xDrive Coupe
	Convertible	M4 Competition Convertible
	Sports Activity Vehicle	X5 M Competition
	Sports Activity Coupe	X6 M Competition
	Touring	M5
The BMW XM	Sports Activity Vehicle	BMW XM, XM Label
The Z4	Roadster	Z4 sDrive30i, Z4 M40i

Competition vehicle models—Factory equipped to be licensable for use on public roads. Exclusions apply to vehicles used in formal and informal competition events.

**Note:** In some of the sections that follow, only the currently available BMW model vehicles will be specified and addressed. With the planned future releases, the remaining BMW vehicle models will be specified and addressed, as applicable, in the version of this document that applies. The Model descriptions with the i prefix are battery electric vehicles (BEV) and the Model descriptions with the e suffix are plug-in hybrid electric vehicles (PHEV). The ICEV vehicle models' i suffix is starting to be phased out of those Model descriptions.

## OVERVIEW OF BMW LIMITED WARRANTIES



**The BMW limited warranties apply only to U.S.-specification BMW vehicle models and covers eligible warranty repair or replacement work when the warranty service is performed at an authorized BMW center in the United States (including Puerto Rico), subject to all applicable exclusions and/or limitations.**

(\*) The California (CA) Emission Control System Limited Warranty applies to the applicable 2026 model year U.S.-specification BMW (ICEV/PHEV) vehicle models registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, and Washington.

(\*\*) The California Zero Emission Vehicle (CA ZEV) Program's Propulsion System limited warranty applies to the applicable 2026 model year U.S.-specification BMW Battery Electric Vehicle (BEV) models registered in California, Massachusetts, New York, Oregon, Vermont, and Washington.

The California Transitional Zero Emission Vehicle (CA TZEV) program does not apply to the 2026 model year U.S.-specification BMW PHEV models.

(+) BMW BEV models' High-Voltage (HV) battery capacity coverage, see page 8.

# **NEW VEHICLE LIMITED WARRANTY FOR PASSENGER CARS AND LIGHT TRUCKS—2026 MODEL YEAR BMW (VALID ONLY IN THE U.S.A., INCLUDING PUERTO RICO)**

## **WARRANTOR**

BMW of North America, LLC ("BMW NA") warrants new U.S.-specification BMW vehicle models distributed by BMW NA or sold through the BMW NA European Delivery Program against defects in materials and/or workmanship to the first retail purchaser, and each subsequent purchaser.

## **WARRANTY BEGINS**

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

## **WARRANTY PERIOD**

The warranty period is 48 months (4 years) or 50,000 miles, whichever occurs first.

Some vehicle components have separate coverage that is described in the following information. Not all vehicle components and/or adjustments are covered for 48 months/50,000 miles, while certain other components have longer coverage that is vehicle and/or state specific.

## **WARRANTY COVERAGE**

To obtain warranty service coverage, the vehicle must be brought, upon discovery of a defect in material or workmanship, to the workshop of any authorized BMW center in the United States (including Puerto Rico) during normal business hours.

Any authorized BMW center will, without charge for parts and labor (including diagnosis), either repair and/or replace defective part(s) using new and/or approved remanufactured parts, and/or by performing an applicable software update, subject to all applicable exclusions and/or limitations.

The decision whether to repair, replace said part(s), and/or perform an applicable software update is solely the prerogative of BMW NA. Parts for which replacements are made become the property of BMW NA.

In all cases, a reasonable time must be allowed for warranty repairs to be completed after the vehicle is received by the authorized BMW center.

Delays in performing covered repairs may occur because of back-ordered parts, and/or awaiting the release of a specific software update, and/or any other circumstances that are beyond BMW NA's control. Delays occurring from these type circumstances are not considered unreasonable relative to performing the corresponding repairs.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

## **SAFETY BELT WARRANTY — KANSAS**

Safety belts are covered under the BMW New Vehicle Limited Warranty for defects in material or workmanship for a period of 10 years, unlimited mileage from the date of purchase. In order to be eligible for this coverage, the vehicle must be a new car retailed in the State of Kansas and the repair performed by an authorized BMW center in Kansas.

## **OTHER ITEMS**

Wheel alignment, balancing and wiper blade inserts are covered up to the first 2,000 miles on the vehicle.

Items which are subject to wear and tear or deterioration due to driving habits or conditions, such as brake pads/linings, brake discs, filters, upholstery, trim and chrome items, paint finish, drive belt, glass, and similar items, their coverage is specifically limited to defects in material or workmanship.

Additionally, wood trim and leather upholstery have inherent variations in color and texture, dependent upon being properly cleaned and maintained. These items may lighten or darken due to age or exposure to sunlight; this is not a defect in materials or workmanship.

## **WHAT IS NOT COVERED**

Remote control transmitter battery replacement.

Damage, including consequential, which results from negligence, misuse/improper operation of the vehicle, improper repair, lack of or improper maintenance, environmental influences, flood, accident or fire damage, road salt corrosion, or the use of improper fuel as described in the Owner's Manual or contaminated fuel.

Damage to the engine, transmission or any related component caused by improper shifting of the transmission.

Damage to the paint finish due to stone chips, nicks, dents, acid rain, industrial fallout, other environmental influences, and normal deterioration, such as fading, discoloration, or loss of luster, improper care/repair of matte paint finishes, as well as damage caused by lack of maintenance, excessive rubbing, the use of improper cleaners, polishes and/or waxes.

Maintenance services and related part replacements, such as spark plugs and other engine tune-up parts (gasoline engines only), lubricants, fluids, filters, coolant, and refrigerant.

Modification of the vehicle or installation of any performance accessories or components attached to the vehicle which alters the original engineering and/or operating specifications or which results in damage to the other original components, electrical interference, electrical short, radio static, water leaks and wind noise.

Tires are warranted by their respective manufacturer. See the Tire Warranty Statement on page 66.

**Driving over rough or damaged road surfaces, as well as debris, curbs and other obstacles can cause serious damage to wheels, tires and suspension parts. This is more likely to occur with low-profile tires that provide less cushioning between the wheel and the road. Be careful to avoid road hazards and reduce your speed, especially if your vehicle is equipped with low-profile tires.**

Non-genuine BMW Parts—While you may elect to use non-genuine BMW parts for maintenance or repair services, BMW NA is not obligated to pay for repairs of the non-genuine BMW parts or for repairs of any damage resulting from the use of non-genuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged automobile parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss or sold for salvage purposes, or if the vehicle has been used in any competitive event.

## HIGH-VOLTAGE BATTERY SAFETY AND CARE

Battery Electric Vehicle (BEV) and Plug-in Hybrid Electric Vehicle (PHEV) models' are partially powered by a high-voltage battery enclosed in a self-contained system. Opening or removing the self-contained system creates a genuine risk of severe damage to the high-voltage battery assembly, as well as personal injury, including fatal electrocution.

The vehicle's high-voltage battery requires no maintenance except for keeping it charged to the proper specifications; please refer to the Owner's Manual for more information.

BMW recommends that you take your BEV and PHEV models to an authorized BMW center to have high-voltage battery-related repairs performed by their specially trained personnel.

This specifically applies to covered repairs performed under the terms of the BMW high-voltage battery's limited warranty coverage that applies.

## **NEW VEHICLE HIGH-VOLTAGE (HV) BATTERY LIMITED WARRANTIES — 2026 MODEL YEAR BMW (VALID ONLY IN THE U.S.A., INCLUDING PUERTO RICO)**

BMW Battery Electric Vehicle (BEV) and Plug-In Hybrid Electric Vehicle (PHEV) models' high-voltage (HV traction) battery assembly, and its internal components, are separately warranted against defects in materials and/or workmanship for a period of 96 months (8 years)/100,000 miles, whichever occurs first.

### **BATTERY ELECTRIC VEHICLE (BEV) MODELS — HIGH-VOLTAGE (HV) BATTERY CAPACITY COVERAGE**

In addition to the High-Voltage (HV) Battery Coverage for defects in materials or workmanship, the High-Voltage battery is separately warranted against capacity loss, as described below.

2026 model year BMW Battery Electric Vehicle (BEV) models high-voltage (HV traction) battery assembly is also separately covered for capacity loss below 70 percent/State of Health (SoH), as specified in this section, for a period of 96 months (8 years)/100,000 miles, whichever occurs first.

For 2026 model year CA ZEV Program eligible BMW BEV models registered in California, Massachusetts, New York, Oregon, Vermont, and Washington, also refer to page 60.

As with all batteries, the BEV models' high-voltage battery will experience a gradual loss of stored energy/capacity over time and the miles driven. The extent of this capacity loss depends, for example, on charging and driving behaviors, as well as

outside temperature. Recommendations for maximizing the the vehicle's high-voltage battery lifespan and capacity can be found in the Owner's Manual, through you authorized BMW center, or BMW.

If your BEV model's HV battery usable (net) capacity/State of Health (SoH) falls below (<) 70 percent during the coverage period as confirmed by an authorized BMW center, BMW will restore the battery's capacity to at least 70 percent.

For certain equipped BMW BEV models, this measurement is performed by the vehicle's on-board HV battery capacity/SoH monitoring system, which is accessed from the vehicle's center control display Apps Menu through the Vehicle Status application, please consult your Owner's Manual for details.

For all other BEV models, this measurement is determined by the BMW-approved off-board HV battery capacity/SoH status (Battery Health Pass) test performed by an authorized BMW center.

An electric vehicle's HV battery's displayed range is the estimated driving distance/miles that may be available from a single charge. The actual available range can vary from one vehicle use situation to another, or even while being used because of many other factors not related to capacity. Factors such as the vehicle's operational speed, acceleration profile, interior climate control system use, low or high exterior outside ambient temperatures. As a result, the vehicle's estimated range does not provide an appropriately measure or status of the HV battery's capacity.

## HIGH-VOLTAGE (HV) BATTERY REPAIR

In the event of a necessary repair of the high-voltage battery under the coverage that applies, a BMW authorized center will perform, at no cost to the customer including diagnosis, a software update, or repair, and/or replace the appropriate HV battery components with either new, refurbished, and/or reconditioned parts.

The decision whether to repair, replace said part(s), and/or perform an applicable software update is solely the prerogative of BMW NA.

Parts for which replacements are made become the property of BMW NA.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

Even though the vehicle's HV battery assembly may not be restored to an as-new condition after repair, part replacement, and/or if the usable net battery capacity does not reach 100 percent again, BMW ensures that the minimum net HV battery capacity will be at least 70 percent.

## WHAT IS NOT COVERED

Issues caused by not adhering to vehicle's Owner's Manual instructions regarding the high-voltage (HV) battery (especially instructions about the service life of the high-voltage battery) or the Issues/damage caused by not charging the BEV model within 14 days after the HV battery charge level indicator displays shows a "0 % / 0 km (mile)" range remaining.

Issues/damage caused using non-BMW approved third-party charging equipment (charging cables, charging plugs) and/or the use of defective/damaged charging infrastructure equipment, such as public charging stations. Please consult your owner's manual for instructions regarding proper charging of your vehicle's HV battery and the warnings related thereto.

HV battery assembly physical damage caused by an external heat source, fire/open flame, vandalism, accident, storm, flooding, and/or lightning strike. Damage due to act of God (for example, fire, storm, flooding, lightning strike).

Immersion of the HV battery assembly and/or parts thereof in water or other liquids. This also includes direct exposure to high-pressure cleaning devices (except automated car washes).

Exposing the HV battery to a corrosive environment (for example, highly acidic / highly alkaline environment and/or cleaning agents).

Non-compliance with the BEV model's load limits and/or its towing capacities, when applicable, as specified by BMW.

The use and operation of the BEV model as a power (Off board) source to operate functions other than those for driving the vehicle, its factory-installed equipment and/or BMW approved accessories.

The use and operation of the HV battery after its removal from the vehicle.

Non-genuine BMW Parts—While you may elect to use non-genuine BMW parts for maintenance or repair services, BMW NA is not obligated to pay for repairs of the non-genuine

BMW parts or for repairs of any damage resulting from the use of non-genuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged automobile parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss or sold for salvage purposes.

This warranty shall be null and void if the vehicle has been used in any competitive event activities (for example, overstraining the HV battery).

## **GENERAL**

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW OF NORTH AMERICA, LLC (BMW NA) HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises, unless otherwise provided by law.

## **VEHICLE MODIFICATIONS / ALTERATIONS AND ENGINE PERFORMANCE TUNING—VOIDING OF WARRANTY**

Modification of BMW vehicles and/or the installation/attachment of any non-BMW approved performance accessories and/or components to the vehicle that alters the original engineering, and/or operating specifications, and/or that results in damage to the original and other vehicle components voids the warranty coverage on the affected original Drivetrain and Emission Control components.

In general terms, the BMW limited warranty for Drivetrain and Emission Control-related components is void due to modification where that modification, alteration, or installation

of a non-BMW approved aftermarket part is responsible for the failure.

Aftermarket Engine Performance Tuning kits will cause damage to your vehicle and are expressly forbidden. These tuning kits alter the factory installed software and are known to cause excessive wear and tear on your vehicle.

Additionally, excessive turbocharger boost increases the engine's temperatures, resulting in pressures and forces which may cause internal engine component, or assembly damage, and/or premature turbocharger failure(s). Excessive engine loads above those originally intended by the factory will also compromise the long-term reliability and longevity of the engine and the other related drivetrain/suspension components.

No aftermarket Engine Performance Tuning kit has been certified by the appropriate federal and state authorities (EPA/ CARB) to meet street-legal emission requirements. BMW vehicles equipped with such performance enhancement devices without these certifications are not in compliance with federal and/or state emission anti-tampering laws and may result in criminal prosecution.

Any non-BMW approved alteration of the BMW vehicle's option codes/Vehicle Order (VO) that were not included at the time of the vehicle's first lease/sale by an authorized BMW center and/or is not included in a BMW approved vehicle retrofit/conversion repair is prohibited.

Modifications to the vehicle that alter the vehicle's original engineering purpose and/or design are likewise prohibited. This includes, but is not limited to, power adders and modifications to the engine control module, transmission control module,

instrument cluster, head unit, body control module or equivalent, intake filter, down pipes, suspension components and/or the high-voltage battery assembly and related components when applicable.

Any incidents of accidental or purposeful failure of any vehicle components, due to outside influence and/or tampering, will be assigned and subject to review for warranty coverage by the BMW NA authorized center Field Support Team representatives.

As applicable to the situations above, the vehicle operator may be required to authorize a preliminary repair estimate at the BMW center before they commence with their diagnosis, in the event it is determined the vehicle repairs needed to be performed are not due to a defect in materials and/or workmanship, which are not covered under the vehicle's limited warranty.

## **GENERAL**

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW OF NORTH AMERICA, LLC ("BMW NA") HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises, unless otherwise provided by law.

## APPLE CARPLAY AND ANDROID AUTO

The use of Apple CarPlay and Android Auto applications are subject to your agreement to their corresponding terms of use, included in Apple's iOS terms of use, and/or the Android Auto terms of use that must be agreed to when the application is down-loaded to a phone.

You agree and expressly acknowledge that use of Apple CarPlay and/or the Android Auto applications in the vehicle is solely at your risk. This includes the acceptable levels of their operational quality, performance, information accuracy and their use effort is your responsibility to the fullest extent permitted by applicable law. Furthermore, you agree that these applications and the information provided through these applications is "as is," and "as available," with all potential faults/errors that may occur, and without warranty of any kind.

## DISCLAIMER OF WARRANTY

BMW NA hereby disclaims all warranties and conditions with respect to the use of these applications, and the information they provide, either express, implied or statutory, including, but not limited to, the implied warranties and/or conditions of merchantability, acceptable operational quality, suitability for use for a particular purpose, accuracy, satisfaction, and non-infringement of third-party rights. No verbal, written information content and/or advice given by BMW NA, or an authorized BMW center's representative shall create a warranty.

BMW NA, without limitation, disclaims any warranty regarding the correctness of data these applications provide, this includes directions/guidance, projected travel time, posted

speed limits, traffic, road conditions, news, weather, and/or any other content provided by Apple, Google, and/or their third-party providers and partners. BMW NA does not make any promises against loss of any related data that may occur.

BMW NA also does not make any promises that these applications and/or any of the services they provide will always be available without interruption, at any particular time or place/location, including without notice, because of an expired/suspended service, system security updates, repair, and/or maintenance, or the lack of thereof.

In addition, this also includes changes in applicable government regulations, and/or the decommissioning of third-party technology (networks, software, hardware, cellular phones) that could limit or render these applications and/or services they provide obsolete and/or unusable in the vehicle.

## **LIMITATION ON LIABILITY**

UNLESS OTHERWISE REQUIRED BY LAW, BMW NA AND/OR OUR AUTHORIZED BMW CENTERS SHALL NOT BE LIABLE FOR PERSONAL INJURY, AND/OR ANY INCIDENTAL, INDIRECT/CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES, CORRUPTION, LOSS OF DATA, FAILURE TO TRANSMIT AND/OR RECEIVE ANY DATA, BUSINESS INTERRUPTION, LOSS OF PROFITS, OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, DUE AND RELATED TO THE YOUR USE OF USE OR INABILITY TO USE THESE APPLICATIONS AND/OR THE INFORMATION APPLICATIONS PROVIDE, HOWEVER CAUSED, REGARDLESS OF THE ALLEGED TYPE OF LIABILITY (CONTRACT, TORT AND/OR OTHERWISE), INCLUDING IF BMW NA WAS MADE AWARE OF THE POSSIBILITY OF SUCH DAMAGES.

## THE BMW ULTIMATE CARE SCHEDULED MAINTENANCE PROGRAM

The BMW Ultimate Care Scheduled Maintenance Program benefit covers applicable scheduled maintenance services for the first 36 months or 36,000 miles, whichever occurs first.

The BMW Maintenance Programs applies to U.S.-specification BMW vehicles when the qualifying maintenance service work is performed at an authorized BMW center in the United States (including Puerto Rico), subject to all applicable exclusions and limitations.

This benefit coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or BMW Group company vehicle, whichever is earlier (the vehicle's original in-service date). The remaining BMW Maintenance Program coverage described in this booklet is transferable to any subsequent owners.

For eligible maintenance services and other maintenance related items, please view the Maintenance book at:

[www.bmwusa.com/explore/bmw-value/bmw-ultimate-service/service-and-warranty-books.html](http://www.bmwusa.com/explore/bmw-value/bmw-ultimate-service/service-and-warranty-books.html)

or by scanning the following QR code:



Above is the primary method to obtain an electronic version and/or printed PDF copy of the Maintenance book.

Alternatively, you may request a printed copy of the Maintenance book using the contact information listed below.

BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-12271  
Telephone: 1 (800) 831-1117  
Email: [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)

Please allow 6 to 8 weeks for your request to be processed, depending on availability, a printed PDF copy may be supplied to you.

## LIMITED WARRANTY—RUST PERFORATION

BMW of North America, LLC ("BMW NA") warrants this original vehicle against defects in materials or workmanship which will result in rust perforation of the vehicle body for a period of 12 years, unlimited mileage. Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

To obtain warranty service coverage, the vehicle must be brought, upon discovery of any rust perforation, to the workshop of any authorized BMW center. The authorized BMW center will, without charge for parts and labor, either repair or replace the defective part(s). The decision whether to repair

or replace said part(s) is solely the prerogative of BMW NA. Parts for which replacements are made become the property of BMW NA.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

## **WHAT IS NOT COVERED**

This warranty does not apply to damage, including consequential, which results from negligence, misuse/improper operation of the vehicle, improper repair, lack of or improper maintenance, environmental influences, flood, accident or fire damage and road salt corrosion.

Non-genuine BMW Parts—While you may elect to use non-genuine BMW parts for repair services, BMW NA is not obligated to pay for repairs of the non-genuine BMW parts or for repairs of any damage resulting from the use of nongenuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged automobile parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss, sold for salvage purposes, or if the vehicle has been used in any competitive event.

## **GENERAL**

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and the emission system warranties.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW OF NORTH AMERICA, LLC ("BMW NA") HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises.

## FEDERAL EMISSIONS SYSTEM DEFECT WARRANTY

This warranty applies only to U.S.-specification (ICEV/PHEV) vehicle models distributed by BMW of North America, LLC ("BMW NA") or sold through the BMW NA European Delivery Program.

In accordance with the defect warranty provisions of section 207(b) of the Clean Air Act, BMW NA warrants to the first retail purchaser, and each subsequent purchaser, that the car (a) was designed, built and equipped so as to conform, at the time of sale, with all regulations of the U.S. Environmental Protection Agency applicable at the time of manufacture and

(b) is free from defects in materials and workmanship which would cause it to fail to conform with applicable regulations for a period of 2 years or 24,000 miles, whichever occurs first, except for specific emission control devices/components (as listed on page 21), for which the warranty period is 8 years or 80,000 miles, whichever occurs first.

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

Warranty claims must be made as soon as reasonably possible after a defect is discovered. To make a claim, the car must be brought to any authorized BMW center during normal business hours.

The authorized BMW center will, without charge for parts and labor (including diagnosis), either repair and/or replace defec-

tive part(s) using new and/or approved remanufactured parts, and/or by performing an applicable software update, subject to all applicable exclusions and/or limitations.

The decision whether to repair, replace said part(s), and/or perform an applicable software update is solely the prerogative of BMW NA.

Parts for which replacements are made become the property of BMW NA.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

For assistance in determining which specific parts or components of your vehicle are covered under this warranty, please contact your authorized BMW center.

It is the owner's responsibility to have all scheduled inspection and maintenance services performed (at the owner's expense when applicable), as prescribed in the maintenance schedule for the BMW Emission Control System. Service intervals are computed by the on board BMW Condition Based Service system and they are displayed on the instrument panel. The instructions for proper maintenance and use can be found in the Owner's Manual. It is strongly recommended that any replacement parts used for maintenance, repair or replacement of emission control systems be certified BMW service parts and/or BMW approved/authorized remanufactured parts. Without invalidating this warranty, the owner may elect to have maintenance, repair or replacement of the emission control systems performed by any automotive repair establishment, or elect to use parts other than certified BMW service parts.

However, the cost of such service or parts will not be covered under this warranty, except in emergency situations. In an emergency situation, where an authorized BMW center or a warranty replacement part is not reasonably available (within 30 days), repairs may be performed at any available service establishment using any equivalent part. BMW NA will reimburse the owner for such emergency repairs (including labor, parts and diagnosis not to exceed BMW NA rates for labor, parts, and diagnosis in said area) that are covered under this warranty. Replaced parts and paid invoices must be presented at an authorized BMW center as a condition of reimbursement for emergency repairs not performed by an authorized BMW center.

The use of replacement parts, which are not of equivalent quality, may impair the effectiveness of the emission control system. If other than certified BMW service parts or authorized remanufactured parts are used for maintenance, repair or replacement of components affecting emission control, the owner should obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine BMW parts in performance and durability. BMW NA assumes no liability under this warranty with respect to parts other than genuine BMW parts.

However, the use of non-genuine BMW replacement parts or non-EPA certified parts does not invalidate the warranty on other components, unless non-genuine BMW parts or non-EPA certified parts cause damage to warranted parts.

If you are a California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, or Washington resident, and your (ICEV/PHEV)

vehicle model is registered in that state, qualifying vehicles are eligible for California Emissions Warranty coverage that applies to your vehicle.

If your Battery Electric Vehicle (BEV) is registered in California, Massachusetts, New York, Oregon, Vermont, or Washington, qualifying vehicles are eligible for the California Zero-Emission Vehicle (CA ZEV) System Limited Warranty coverage.

## WHAT IS NOT COVERED

The car or any part of the car, unless the failure causes the car to fail to conform to the applicable emission regulations.

Malfunctions, including consequential, caused by negligence, misuse/improper operation of the vehicle, environmental influences, flood, accident or fire damage.

Malfunctions, including consequential, caused by improper adjustment/repair, modification, alteration, tampering, disconnection, improper or inadequate maintenance except if one or more of these occurred as a result of repair work that was performed by an authorized BMW center under warranty.

For gasoline engines malfunctions caused by the use of leaded fuel or fuels containing more than 10% ethanol, or other oxygenates with more than 2.8% oxygen by weight (i.e., more than 15% MTBE or more than 3% methanol plus an equivalent amount of co-solvent and/or as specified in the Owner's Manual).

Spark plugs, filters, and similar maintenance items are not covered under this warranty at or beyond the first replacement

interval, or if the part has been replaced earlier for reasons other than it being defective.

Any car on which the odometer has been replaced or altered and the true mileage cannot be determined.

Any car on which the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

## **GENERAL**

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW NA HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or

consequential damages, so the above limitations and exclusions may not apply to you.

Additionally, if you are a California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, and Washington resident and your vehicle is registered in that state, your vehicle is eligible for California Emissions Warranty coverage that applies to the vehicle.

These federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a state has enacted state warranty provisions that differ from the federal provisions.

## FEDERAL EMISSIONS PERFORMANCE WARRANTY

In those states and jurisdictions that have established periodic (ICEV/PHEV) vehicle emissions tests to encourage proper vehicle maintenance and require the car to pass an emissions test approved by the U.S. Environmental Protection Agency and:

1. The car was distributed by BMW of North America, LLC ("BMW NA"), or sold through the BMW NA European Delivery Program; and
2. The car has been maintained and operated in accordance with the instructions for proper maintenance and use set forth in the Owner's Manual supplied with the car; and
3. The car fails to conform to the applicable emissions standards of the EPA as judged by an EPA-approved emissions test; and
4. The failure to conform results or will result in the owner of the car having to bear a penalty or other sanction (including the denial of the right to use the car) under local, state or federal law if the non-conformity is not remedied within a specified period of time.

Then, in accordance with the provisions of section 207(b) of the Clean Air Act, BMW NA warrants that if the car is eligible for coverage under this warranty, any non-conformities in the car, which cause it to fail an EPA-approved emissions test will, without charge for parts and labor (including diagnosis), be adjusted, repaired, or replaced, and/or by performing an applicable software update, at the option of BMW NA to proper specifications, in order to make the car comply with applicable emissions standards.

The decision whether to adjust, repair, replace parts, and/or update the vehicle's software is solely the prerogative of BMW NA and must reasonably be expected to correct the failure of the warranted part.

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, After sales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

This warranty continues for a period of 2 years or 24,000 miles, whichever occurs first. See page 21 for the list of emission related components which may be covered by the emissions performance warranty.

The exception are the specific emissions control devices/ components (as listed on page 20), for which the warranty period is 8 years or 80,000 miles, whichever occurs first.

This warranty is subject to the terms and conditions that apply to the Emission Control System Warranty and the BMW New Vehicle Limited Warranty which may provide other additional coverage if applicable.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

No claim under this warranty will be denied on the basis of use of a properly installed EPA certified emission part for maintenance and repair.

A vehicle manufacturer may deny an emission performance warranty claim on the basis of an uncertified replacement part used in the maintenance or repair of a vehicle only if the vehicle manufacturer presents evidence that the uncertified replacement part is either defective in materials or workmanship or not equivalent from an emission standpoint to the original equipment part.

**Maintenance, replacement, or repair of emission control devices and systems may be performed by any automotive repair establishment or individual using any certified part.**

Immediately after the car has failed an EPA-approved emission short test, your claim can be made at any authorized BMW center. The authorized BMW center will honor or deny your claim within the time period specified by local or state laws (not to exceed 30 days), to avoid further penalties or sanctions.

If the claim is denied, the authorized BMW center will notify you in writing of the reason(s). The authorized BMW center is required by law to honor the claim if notice of denial is not received by the owner within the specified time period.

You may obtain further information concerning the emission warranties, or report violations of warranty terms, by contacting:

U.S. Environmental Protection Agency  
Office of Transportation and Air Quality  
Compliance Division, Light-Duty Vehicle Group  
Attn: Warranty Complaints  
2000 Traverwood Drive  
Ann Arbor, MI 48105  
Email: [complianceinfo@epa.gov](mailto:complianceinfo@epa.gov)

The following components, systems and related software are covered under the Federal Emission Warranty for a period of 8 years or 80,000 miles, whichever occurs first.

BRAKE SYSTEM CONTROL MODULE

CATALYTIC CONVERTER

DRIVE MOTOR CONTROL MODULE

ENGINE CONTROL MODULE (INCLUDING ON-BOARD DIAGNOSTIC SYSTEM)

MALFUNCTION INDICATOR LAMP (MIL)

OBD/DIAGNOSTIC CONNECTOR

TRANSMISSION CONTROL MODULE

For assistance in determining coverage of the specific components of the Onboard Diagnostic System, please contact your authorized BMW center.

## WARRANTED EMISSION RELATED COMPONENTS\*\*

The following systems and their related software may be covered by the Federal Emission Performance Warranty for a period of 2 years or 24,000 miles, whichever occurs first.

I. For exhaust emissions, emission-related components include any engine parts related to the following systems:

1. Air-induction system.
2. Fuel system
3. Ignition system
4. Exhaust gas recirculation systems

II. The following parts are also considered emission-related components for exhaust emissions:

1. After-treatment devices
2. Crankcase ventilation valves
3. Sensors
4. Electronic control units

III. The following parts are considered emission-related components for evaporative emissions:

1. Fuel Tank
2. Fuel Cap
3. Fuel Line
4. Fuel Line Fittings
5. Clamps\*
6. Pressure Relief Valves\*
7. Control Valves\*
8. Control Solenoids\*
9. Electronic Controls\*
10. Vacuum Control Diaphragms\*
11. Control Cables\*
12. Control Linkages\*

13. Purge Valves
14. Vapor Hoses
15. Liquid/Vapor Separator
16. Carbon Canister
17. Canister Mounting Brackets
18. Purge Port Connector

\*As related to the evaporative emission control system.

IV. Any other part or system that meets the definition of critical emission-related component.

\*\*These specific systems may vary according to the year and model; therefore, not all of the systems listed here may be equipped on your vehicle.

Additional coverage may be available under the 4 Year/50,000 mile New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

For assistance in determining which systems and specific components within these systems apply to your vehicle, please contact your authorized BMW center.

If you are a California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, or Washington resident, and your (ICEV/ PHEV) vehicle model is registered in that state, qualifying vehicles are eligible for California Emissions Warranty coverage that applies to your vehicle.

If your Battery Electric Vehicle (BEV) is registered in California, Massachusetts, New York, Oregon, Vermont, or Washington,

qualifying vehicles are eligible for the California Zero-Emission Vehicle (CA ZEV) System Limited Warranty coverage.

## GENERAL

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW NA HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

These federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a

state has enacted state warranty provisions that differ from the federal provisions.

Additionally, if your vehicle is either registered in the State of California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, or Washington, your vehicle is also eligible for the California Emissions Warranty coverage beginning on page 30.

If your Battery Electric Vehicle (BEV) is registered in California, Massachusetts, New York, Oregon, Vermont, or Washington, your vehicles is also eligible for the California Zero-Emission (BEV) System Limited Warranty coverage beginning on page 58.

These federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a state has enacted state warranty provisions that differ from the federal provisions.

## **CALIFORNIA EMISSIONS CONTROL WARRANTY STATEMENT\* YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board and BMW of North America, LLC ("BMW NA") are pleased to explain the emission control system warranty on your (ICEV/PHEV) vehicle model. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. BMW NA must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

\*The California Emissions Control System Limited Warranty applies to all U.S.-specification BMW vehicles registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, and Washington. Vehicles covered by this warranty are also covered by the Federal Emission Warranty.

Vehicles covered by this warranty are also covered by the Federal Emission Warranty.

Your emission control system may include parts such as the fuel injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies.

When a warrantable condition exists, BMW NA will repair your vehicle at no cost to you, including diagnosis, parts and labor.

## **MANUFACTURER'S WARRANTY COVERAGE**

– For 3 years or 50,000 miles, whichever occurs first:

1. If your vehicle fails a Smog Check inspection, all necessary repairs, adjustments, and/or software update will be made by BMW NA to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
2. If any emission-related part on your vehicle is defective, the part will be repaired, replaced and/or software update will be made by BMW NA. This is your short-term emission control system DEFECTS WARRANTY.

– For 7 years or 70,000 miles, whichever occurs first: If an emission-related part identified as having 7 year/ 70,000 mile coverage (beginning on page 30) is defective, the part will be repaired, replaced, and/or software update will be made by BMW NA. This is your long-term emission control system DEFECTS WARRANTY.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

## **OWNER'S WARRANTY RESPONSIBILITIES**

- As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Maintenance booklet. BMW NA recommends that you retain all receipts covering maintenance on your vehicle, but BMW NA cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

- You are responsible for presenting your vehicle to an authorized BMW center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.
- As the vehicle owner, you should also be aware that BMW NA may deny your warranty coverage if your vehicle or part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact:

BMW of North America, LLC  
 Customer Relations and Services Department  
 P.O. Box 1227  
 Westwood, NJ 07675-1227

Telephone: 1 800 831-1117  
 Email: [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)  
 Website: [www.bmwusa.com](http://www.bmwusa.com)

or the

State of  
 California Air Resource Board (CARB)  
 4001 Iowa Avenue  
 Riverside, CA 92507  
 1-800-242-4450 or [helpline@arb.ca.gov](mailto:helpline@arb.ca.gov)

## CALIFORNIA EMISSIONS CONTROL SYSTEM LIMITED WARRANTY\*

This warranty applies to California certified vehicles distributed by BMW of North America, LLC ("BMW NA") or sold through the BMW NA European Delivery Program, registered and operated primarily in California.

(\* ) The California Emissions Control System Limited Warranty applies to all U.S.-specification BMW (ICEV/PHEV) vehicle models registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, and Washington. Vehicles covered by this warranty are also covered by the Federal Emission Warranty.

BMW NA warrants to the original purchaser and each subsequent owner that the vehicle is:

- a. designed, built and equipped so as to conform with the applicable California Air Resources Board emission standards.
- b. free from defects in materials and workmanship which cause any part that can affect emissions to fail to conform with applicable requirements or to fail a California Smog Check test or EPA-approved short test for a period of 3 years or 50,000 miles, whichever occurs first.
- c. free from defects in materials and workmanship in emission-related parts, which are contained in the California Emission Warranty Parts List on page 30, for a period of 7 years or 70,000 miles, whichever occurs first.

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Aftersales Mobility Program (AMP) Vehicle or company vehicle, whichever is earlier.

To obtain service under this warranty, the vehicle must be brought, upon failure of a Smog Check test or upon discovery of the defect, to the workshop of any authorized BMW center, during normal business hours. The authorized BMW center will honor or deny your claim within 30 days. If the claim is denied, the authorized BMW center will notify you in writing of the reason(s). The authorized BMW center is required by law to honor the claim if notice is not given to the owner within 30 days.

The authorized BMW center will, without charge for parts and labor (including diagnosis), either adjust, repair or replace the defective part and other parts affected by the failure of the warranted part, if any, including, or by performing an applicable software update. If your vehicle failed the California Smog Check test or an EPA-approved short test, then BMW NA will repair your vehicle so that it will pass this test.

Emission maintenance parts with scheduled required replacement intervals are warranted up to, but not including their first replacement. Any such qualifying parts, repaired or replaced under warranty, are warranted for remaining coverage period before the first scheduled replacement is required.

Emission parts with periodic scheduled inspections are warranted for the provided warranty period and only repaired when it is necessary. Any such qualifying parts, repaired or replaced under warranty, are warranted for remaining coverage period that applies.

BMW NA may repair a part, and/or perform an applicable software update in lieu of replacing it when performing warranty repairs. Parts for which replacements are made become the property of BMW NA. After 3 years or 50,000 miles, and in accordance with paragraph (c) above, such repairs are limited to the repair or replacement of those parts identified in the California Emissions Warranty List.

Additional coverage may be available under the 4 Year/ 50,000 mile New Vehicle Limited Warranty for Passenger Cars and Light Trucks

Vehicles sold in California are also subject to Federal Emissions Warranty provisions that run concurrently. For California vehicles, the specific emission control components listed on page 20 are also covered under the Federal Emission System Defect Warranty of 8 years or 80,000 miles, whichever occurs first.

If within 7 years or 70,000 miles, whichever occurs first, the vehicle fails a Smog Check because of a defect in a part listed in the California Emission Warranty Parts List that begins on page 30, BMW NA shall be liable for expenses involved in detecting and correcting the part failure or malfunction.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

In all cases, a reasonable time, not to exceed 30 days, must be allowed for a warranty repair to be completed, after the car is received by the authorized BMW center. Except in cases where a delay is: requested by the vehicle owner or caused by an event not attributable to the vehicle or engine manufacturer or the warranty station.

It is the owner's responsibility to have all required maintenance services performed (at the owner's expense when applicable), as prescribed by the maintenance schedule for the BMW vehicle's Emission Control System. Service intervals are computed by the Condition Based Service system and their statuses are presented in the instrument panel/display screen.

However, BMW NA will not deny your warranty repair claims solely because you do not have maintenance records or you did not perform the required maintenance unless BMW NA demonstrates that such lack of required maintenance is a direct cause of the emission control system failure.

Instructions for required maintenance and vehicle operation can be found in the BMW Maintenance booklet and the Owner's Manual.

It is strongly recommended that any replacement parts used for maintenance, repair and/or replacement that pertain to the vehicle's emission control systems are genuine BMW service parts and/or BMW approved/authorized remanufactured parts.

Without invalidating this warranty, the owner may elect to have maintenance, repair or replacement of the emission control systems performed by any automotive repair establishment, or elect to use parts other than genuine BMW service parts and/or BMW approved/authorized remanufactured parts. However, the cost of such service or parts will not be covered under this warranty, except in emergency situations.

In an emergency situation, where an authorized BMW center is not reasonably available or a warranty replacement part is not available within 30 days, repairs may be performed at any available service establishment or by any individual using any replacement part.

A repair not completed within 30 days constitutes an emergency. BMW NA will reimburse the owner for such emergency repairs (labor, including diagnosis, and parts, not to exceed BMW's suggested retail price for all warranted parts replaced and applicable labor charges, based on the manufacturer's recommended time allowances for the warranty repair and the geographically appropriate hourly labor rate, unless otherwise required) that are covered under this warranty. Replaced parts and paid invoices must be presented to an authorized BMW center as a condition of reimbursement for emergency repairs not performed by an authorized BMW center.

The use of replacement parts, which are not of equivalent quality, may impair the effectiveness of emission control systems. If other than genuine BMW service parts and/or BMW approved/authorized remanufactured parts are used for the maintenance, repair and/or replacement of emission control related components, be sure to obtain the assurances that such parts are warranted by their manufacturers' to be equivalent to genuine BMW parts in performance and durability. BMW NA assumes no liability under this warranty with respect to parts other than genuine BMW parts.

However, the use of non-genuine BMW replacement parts does not invalidate the warranty on other components, unless non-genuine BMW parts cause damage to warranted parts.

## WHAT IS NOT COVERED

The car or any part of the car, unless the failure causes the car to fail to conform to the applicable emission regulations.

Malfunctions, including consequential, caused by negligence, misuse/improper operation of the vehicle, environmental influences, flood, accident or fire damage.

Malfunctions, including consequential, caused by improper adjustment/repair, modification, alteration, tampering, disconnection, improper or inadequate maintenance except if one or more of these occurred as a result of repair work that was performed by an authorized BMW center under warranty.

For the gasoline engines, malfunctions caused by the use of leaded fuel or fuels containing more than 10% ethanol, or other oxygenates with more than 2.8% oxygen by weight (i.e., more than 15% MTBE or more than 3% methanol plus an equivalent amount of co-solvent and/or as specified in the Owner's Manual).

Spark plugs, filters, and similar maintenance items are not covered under this warranty at or beyond the first replacement interval, or if the part has been replaced earlier for reasons other than it being defective.

Any car on which the odometer has been replaced or altered and the true mileage cannot be determined.

Any car on which the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

## GENERAL

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW OF NORTH AMERICA, LLC ("BMW NA") HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises, unless otherwise provided by law.

Federal warranty provisions also apply to all vehicles sold in all U.S. states and territories regardless of whether a state has enacted state warranty provisions that differ from the federal provisions.

For assistance in determining which parts are covered by this warranty, please contact your authorized BMW center or the BMW NA Customer Relations and Services Department at 1 800 831-1117.

You may obtain further information concerning the emissions warranty or report violations of warranty terms by contacting the California Air Resource Board (CARB), 4001 Iowa Avenue, Riverside, CA 92507, 1-800-242-4450 or [helpline@arb.ca.gov](mailto:helpline@arb.ca.gov). Please include the title of the BMW service department head and telephone number.

## **CALIFORNIA EMISSION WARRANTY PARTS LIST**

The components, as indicated in the tables on the following pages, and the corresponding software are covered on the eligible (ICEV/PHEV) vehicle models that qualify for defects in materials and/or workmanship by the California Emission Control System Limited Warranty for 7 years or 70,000 miles, whichever occurs first, subject to all applicable exclusions and limitations.



## CALIFORNIA 7/70 EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST

CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i 540i xDrive	550e 550e xDrive	740i 740i xDrive	750e 750e xDrive	760i 760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
48V BATTERY			•	•	•	•		•		•				
A/C COMPRESSOR			•	•	•	•				•				
ADAPTER TANK VENT LINE														
ADAPTER VENTILATION LINE														•
AIR CLEANER [INTAKE MUFFLER]		•	•	•	•	•	•	•	•	•			•	•
AIR FLAPS	•	•	•		•	•	•	•	•	•			•	•
ATMOSPHERIC ISOLATION VALVE (AIV) [FUEL TANK NON-RETURN VALVE]									•					
BATTERY LEAD NEGATIVE (IBS)		•	•					•		•				•
BODY DOMAIN CONTROLLER (BDC)	•	•	•		•	•		•		•		•	•	•
BRAKE SYSTEM CONTROL MODULE [CONTROL UNIT DSC]	•	•	•	•	•	•	•	•	•	•	•	•	•	•



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
CANISTER PURGE VALVE [FUEL TANK VENTILATION VALVE WITH PIPE]														
CATALYTIC CONVERTER	•	•	•	•	•	•	•	•	•	•	•	•	•	•
CELL SUPERVISION CIRCUIT														
CHARGE AIR COOLER (CYL. 1-4)										•				
CHARGE AIR COOLER (CYL. 5-8)										•				
CHARGE AIR DUCT (COLLECTOR/AIR CROSSING)												•		
CHARGE AIR DUCT (CYL. 1-3 FROM TURBOCHARGER)												•		
CHARGE AIR DUCT (CYL. 5-8) (TURBOCHARGER TO CAC)														
CHARGE AIR DUCT (LEFT TURBOCHARGER-TO-CAC)														
CHARGE AIR DUCT (LOWER PART CYL. 4-6 FROM TURBOCHARGER)												•		



<b>CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (•)</b>	<b>MODELS ICEV/PHEV</b>													
	<b>228 Gran Coupe 228 xDrive Gran Coupe</b>	<b>230i 230i xDrive</b>	<b>330i 330i xDrive</b>	<b>430i 430i xDrive</b>	<b>530i 530i xDrive</b>	<b>540i xDrive</b>	<b>550e xDrive</b>	<b>740i 740i xDrive</b>	<b>750e xDrive</b>	<b>760i xDrive</b>	<b>840i 840i xDrive</b>	<b>M2 M2 CS</b>	<b>M235 Gran Coupe</b>	<b>M240i M240i xDrive</b>
CHARGE AIR DUCT (RIGHT TURBOCHARGER-TO-CAC)														
CHARGE AIR DUCT (THROTTLE CONNECTOR)												•		
CHARGE AIR DUCT (TO THROTTLE CONNECTOR)												•		
CHARGE AIR DUCT (TURBOCHARGER TO CHARGE AIR COOLER)	•												•	
CHARGE AIR DUCT (TURBOCHARGER TO THROTTLE)		•	•	•	•	•	•	•	•		•			•
CHARGE AIR DUCT (UPPER PART CYL. 4-6 FROM TURBOCHARGER)												•		
CHARGE AIR DUCT CLAMP (FROM CAC)										•				
CHARGE AIR DUCT CLAMP (TO THROTTLE)										•				
CHARGE AIR DUCT GASKET (AT TURBOCHARGER) [PREFORMED SEAL]														•



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (•)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
CHARGE AIR DUCT GASKET (CAC TO THROTTLE)														
CHARGE AIR DUCT GASKET (THROTTLE CONNECTOR)												•		
CHARGE AIR DUCT GASKET (TO THROTTLE) [PERFORMED SEAL]														•
CHARGE AIR DUCT GASKET [PERFORMED SEAL]												•		
CHARGE AIR DUCT PRESSURE SENSOR												•		
CHARGE AIR DUCT SPRING CLIP (AT TURBOCHARGER)														•
CHARGE AIR DUCT TEMPERATURE SENSOR												•		
CHARGE AIR DUCT TEMPERATURE SENSOR									•					
CHARGE AIR DUCT TO CHARGE AIR TUBE													•	



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (•)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
CHARGE-AIR COOLER	•												•	
CHARGING ELECTRONICS CONTROL MODULE [COMBINED CHARGING UNIT CCU]														
CHARGING SOCKET							•							
CONNECTION HOSE (CAC TO THROTTLE)														
CONNECTION HOSE CLAMP (CAC TO THROTTLE)														
CONNECTION TUBE (CAC TO THROTTLE)														
COOLANT PUMP 48V SYSTEM			•	•	•	•		•						
Coolant Temperature Sensor														
COUPLING FITTING (CAC TO THROTTLE)									•					
COUPLING RING (CAC TO THROTTLE)														
CRANKSHAFT POSITION SENSOR (CKP)									•					



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (•)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
CRASH SWITCH (EMERGENCY SWITCH) [SAFETY BOX]							•		•					
DC-DC CONVERTER [BATTERY CHARGING MODULE]							•		•					
DIFFERENTIAL PRESSURE SENSOR			•										•	
DRIVE MOTOR CONTROL MODULE (DMCM) [ELECTRICAL MACHINE ELECTRONICS]							•							
DUAL MASS FLYWHEEL														
ELECTRIC AUXILIARY COOLANT PUMP (LOW TEMPERATURE CYCLE)							•							
ELECTRIC DRIVE MOTOR (TRACTION MOTOR)							•		•					
ELECTRIC MOTOR ELECTRONICS (EME) [ELECTRICAL MACHINE ELECTRONICS]									•					



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i 540i xDrive	550e 550e xDrive	740i 740i xDrive	750e 750e xDrive	760i 760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
BATTERY MANAGEMENT ELECTRONICS (SME)							•		•					
ENGINE CONTROL MODULE (ECM) [CONTROL UNIT DME]	•	•	•	•	•	•	•	•	•	•	•	•	•	•
ENGINE COOLANT FAN [FAN HOUSING WITH FAN]							•							
EVAPORATIVE CANISTER PURGE VALVE [FUEL TANK BREATHER VALVE]												•		
EVAPORATIVE EMISSION CANISTER [ACTIVATED CHARCOAL FILTER]	•	•	•	•	•	•	•	•	•	•			•	•
EXHAUST CAMSHAFT POSITION ADJUSTMENT UNIT	•	•	•	•	•	•	•	•	•	•	•	•	•	•
EXHAUST MANIFOLD										•				•
EXHAUST MANIFOLD CLAMP										•				
EXHAUST MANIFOLD GASKET	•	•	•	•	•	•	•	•	•	•	•	•	•	•
EXHAUST VANOS VVT ACTUATOR														
FLYWHEEL														



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
FRESH AIR INTAKE TUBE (INTAKE TO TURBOCHARGER)		•				•							•	•
FRONT HEATED OXYGEN SENSOR [REGULATING LAMBDA PROBE]	•	•				•			•				•	•
FUEL FILLER PIPE	•	•	•	•			•	•	•	•	•	•	•	•
FUEL INJECTOR	•	•	•	•	•	•	•	•	•	•	•		•	•
FUEL INJECTOR GASKET RING												•		
FUEL INJECTOR O-RING														•
FUEL LINE (UNDERBODY FRONT)	•	•	•		•	•			•	•		•	•	•
FUEL LINE (UNDERBODY MIDDLE)							•		•					•
FUEL LINE (UNDERBODY REAR)	•	•	•	•	•	•	•	•		•	•	•	•	•
FUEL LINE TO HIGH PRESSURE FUEL PUMP									•					
FUEL PRESSURE-TEMPERATURE SENSOR								•						
FUEL PUMP CLOSURE RING							•							
FUEL PUMP CONTROL MODULE	•	•	•	•	•	•				•			•	•



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
FUEL PUMP O-RING							•							
FUEL PUMP SUPPORT RING							•							
FUEL PUMP [DELIVERY MODULE]	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FUEL RAIL [HIGH-PRESSURE RAIL]	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FUEL TANK	•	•	•	•	•	•	•	•	•	•	•	•	•	•
FUEL TANK BREATHER LINE												•		
FUEL TANK EVAP LINE W/ PRESSURE SENSOR												•		
FUEL TANK NON-RETURN VALVE							•							
FUEL TANK PRESSURE AND TEMPERATURE SENSOR							•							
GASKET (TURBOCHARGER TO CAT)									•					
HEAT MANAGEMENT MODULE	•	•	•	•	•	•	•	•	•	•	•		•	•
HIGH-PRESSURE FUEL PUMP	•	•	•	•	•	•	•	•	•	•	•	•	•	•
HIGH-PRESSURE FUEL PUMP GASKET								•	•			•		•



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
HIGH-VOLTAGE BATTERY (TRACTION BATTERY) [CELL MODULE HV ACCUMULATOR]							•		•					
INJECTOR O-RING	•													
INSULATION VALVE														
INTAKE CAMSHAFT POSITION ADJUSTMENT UNIT	•	•	•	•	•	•	•	•	•	•	•	•	•	•
INTAKE MANIFOLD	•		•	•						•			•	
INTAKE MANIFOLD GASKET(S)		•	•	•	•	•	•	•	•	•	•	•		•
INTAKE MANIFOLD PRESSURE SENSOR														
INTAKE MANIFOLD W/ CHARGE AIR COOLER		•			•	•	•	•	•		•	•		•
INTAKE VANOS VVT ACTUATOR														
ISOLATION VALVE														
KNOCK SENSOR [PING SENSOR]		•	•	•	•	•	•	•	•	•	•	•		•



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (•)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
LEAK DIAGNOSIS TEMPERATURE SENSOR														
MANIFOLD ABSOLUTE PRESSURE SENSOR (MAP) [INTAKE MANIFOLD PRESSURE SENSOR]														
LOW PRESSURE RAIL	•												•	
MALFUNCTION INDICATOR LAMP (MIL)	•	•	•	•	•	•	•	•	•	•	•	•	•	•
MASS AIRFLOW SENSOR (MAF) [HOT-FILM AIR MASS METER]		•												
MIDDLE FUEL LINE									•					
ON-BOARD CHARGER (OBC) [CONVENIENT CHARGING ELECTRONICS (KLE)]							•		•					
PCV OIL SEPARATOR									•					
PCV VALVE	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Petrol Particulate Filter			•										•	

•				•					M3 (all variants) M4 (all variants)
•				•					M340i M340i xDrive
•				•					M440i M440i xDrive
				•					M5 Sedan M5 Touring
			•	•					M850i xDrive
•				•					X1 M35i
•				•					X1 xDrive 28i
•				•					X2 M35i
•				•					X2 xDrive 28i
				•					X3 M50
•				•					X3 xDrive 30
				•					X5 M60i
•				•					X5 sDrive 40i X5 xDrive 40i
•			•	•					X5 xDrive 50e
				•					X5M
				•					X6 M60i
•				•					X6 xDrive 40i
				•		•			X6M
				•					X7 M60i ALPINA XB7
•				•					X7 xDrive 40i
				•					XM XM Label
•				•				•	Z4 30i sDrive
•				•				•	Z4 M40i

CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
POWER STEERING CONTROL MODULE (PSCM)	•	•	•	•	•	•	•	•	•	•	•	•	•	•
REAR HEATED OXYGEN SENSOR [LAMBDA MONITOR SENSOR]	•	•	•	•	•	•	•	•	•	•			•	•
SCAVENGE AIR LINE	•	•	•	•	•	•	•	•	•	•	•	•	•	•
SCAVENGE AIR LINE INSULATION VALVE							•							
STARTER GENERATOR					•	•		•		•				
STARTER MOTOR GENERATOR			•	•										
SUCTION JET PUMP												•		
SWITCHABLE ROCKER ARMS			•	•	•	•		•						
TEMPERATURE SENSOR (CYLINDER HEAD)		•	•	•	•	•			•		•			•
TEMPERATURE SENSOR (ENGINE BLOCK)		•	•	•	•	•	•	•	•	•	•	•		•
TEMPERATURE SENSOR (NVLD) [TEMP. SENSOR LEAK DIAGNOSIS MODULE]								•						



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (*)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
THERMOSTAT										•		•		
THROTTLE BODY	•	•	•	•	•		•	•	•	•		•	•	•
THROTTLE BODY GASKET												•		
THROTTLE BODY GASKET (CAC TO THROTTLE CONNECTION TUBE)														
THROTTLE BODY GASKET (FROM CAC)														
THROTTLE BODY GASKET (TO INTAKE MANIFOLD)										•				
THROTTLE GASKET RING										•				
TIMING CHAIN	•	•	•	•	•	•	•	•	•	•	•	•	•	•
TORQUE CONVERTER		•	•	•	•			•			•	•		•
TRANSMISSION CONTROL MODULE [MECHATRONICS]	•	•	•	•	•	•	•	•	•	•	•	•	•	•
TRANSMISSION ROTATIONAL SPEED SENSOR 1													•	
TURBOCHARGER	•	•	•	•	•	•	•	•	•	•	•	•	•	•
TURBOCHARGER BLOW OFF VALVE	•		•	•						•			•	



CALIFORNIA EMISSION CONTROL SYSTEM LIMITED WARRANTY PARTS LIST 7 Years / 70,000 Miles (•)	MODELS ICEV/PHEV													
	228 Gran Coupe 228 xDrive Gran Coupe	230i 230i xDrive	330i 330i xDrive	430i 430i xDrive	530i 530i xDrive	540i xDrive	550e xDrive	740i 740i xDrive	750e xDrive	760i xDrive	840i 840i xDrive	M2 M2 CS	M235 Gran Coupe	M240i M240i xDrive
TURBOCHARGER CLAMP	•						•		•			•	•	
TURBOCHARGER GASKET	•						•		•	•		•	•	
TURBOCHARGER WASTEGATE ACTUATOR	•	•	•	•	•	•	•	•	•	•	•	•	•	•
TWIN MASS FLYWHEEL	•												•	
VALVE COVER GASKETS [GASKET CYLINDER HEAD COVER]	•	•	•	•	•	•	•	•	•	•	•	•	•	•
VALVETRONIC ACTUATOR	•	•	•	•	•	•	•	•	•	•			•	•
VALVETRONIC ACTUATOR GASKET									•					
VALVETRONIC ACTUATOR O-RING			•				•							
VANOS CONTROL MODULE	•				•							•		•
VANOS VVT ACTUATOR		•				•			•					
VANOS VVT CENTRAL BOLT	•				•				•			•		•
VANOS VVT CENTRAL VALVE	•	•	•	•	•	•	•	•	•	•	•	•	•	•
V-CLAMP (TURBOCHARGER TO CAT)														



## **CALIFORNIA ZERO-EMISSION VEHICLE (ZEV) SYSTEM WARRANTY STATEMENT\*\* YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board and BMW of North America, LLC ("BMW NA") pleased to explain the zero-emission vehicle warranty on your battery electric vehicle (BEV). In California, new zero-emission vehicles must be designed and built in accordance with State regulations. BMW NA must provide warranty coverage for the propulsion-related parts on your vehicle, including the high-voltage battery, for the periods of time listed in this section, provided the failure was not caused by abuse, neglect or improper maintenance of your vehicle.

(\*\*) The California Zero-Emission (CA ZEV) System Limited Warranty applies to the applicable U.S.-specification BMW vehicles registered in California, Massachusetts, New York, Oregon, Vermont, and Washington.

Your propulsion-related parts may include parts such as the electric drive motor, inverter, high-voltage battery, on-board charger, and associated electronic control units, wiring, and sensors.

Where a condition covered by the warranty exists, BMW NA will repair your vehicle at no cost to you, including diagnosis, parts and labor.

## **MANUFACTURER'S WARRANTY COVERAGE**

- For 3 years or 50,000 miles, whichever occurs first: If any propulsion-related part on your vehicle is defective, the part will be repaired, replaced and/or software update will be made by BMW NA. This is your short-term DEFECTS WARRANTY.
- For 7 years or 70,000 miles, whichever occurs first: If any propulsion-related part listed in this warranty booklet specifically noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired, replaced and/or software update will be made by BMW NA. This is your long-term DEFECTS WARRANTY.
- For 8 years or 100,000 miles, whichever occurs first: If any high-voltage battery is defective, the part will be repaired, replaced and/or software update by will be made by BMW NA. This is your HIGH-VOLTAGE BATTERY WARRANTY.

See page 8 and 60 for 2026 model year BMW BEV model high-voltage (HV traction) battery capacity coverage.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

## **OWNER'S WARRANTY RESPONSIBILITIES**

- As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Maintenance booklet. BMW NA recommends that you retain all receipts covering maintenance on your vehicle, but BMW NA cannot

deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

- You are responsible for presenting your vehicle to an authorized BMW center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.
- As the vehicle owner, you should also be aware that BMW NA may deny your warranty coverage if your vehicle or part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact:

BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-1227

Telephone: 1 800 831-1117  
Email: [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)  
Website: [www.bmwusa.com](http://www.bmwusa.com)

or the

State of  
California Air Resource Board (CARB)  
4001 Iowa Avenue  
Riverside, CA 92507  
1-800-242-4450 or [helpline@arb.ca.gov](mailto:helpline@arb.ca.gov)

## WHAT IS NOT COVERED

The car or any part of the car, unless the failure causes the car to fail to conform to the applicable zero-emission regulations.

Malfunctions, including consequential, caused by negligence, misuse/improper operation of the vehicle, environmental influences, flood, accident or fire damage.

Malfunctions, including consequential, caused by improper adjustment/repair, modification, alteration, tampering, disconnection, improper or inadequate maintenance except if one or more of these occurred as a result of repair work that was performed by an authorized BMW center under warranty. Any car on which the odometer has been replaced or altered and the true mileage cannot be determined.

Any car on which the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

## GENERAL

BMW of North America, LLC ("BMW NA") makes no other express warranty on this product except for the new vehicle limited warranty, high-voltage battery, rust perforation, and the emission system warranties.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.

BMW OF NORTH AMERICA, LLC ("BMW NA") HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises, unless otherwise provided by law.

## **CALIFORNIA BATTERY ELECTRIC VEHICLE (BEV) MODELS—HIGH-VOLTAGE (HV) BATTERY CAPACITY COVERAGE**

2026 model year BMW Battery Electric Vehicle (BEV) models (Starting on page 62) registered in California (CA) or a state that has adopted the CA BEV Propulsion-Related Warranty (See page 62), the high-voltage (HV traction) battery assembly is covered for capacity loss below 70 percent, as specified in this section (Also see the information that begins on page 8), for a period of 96 months (8 years)/100,000 miles, whichever occurs first.

If your BEV model's HV battery usable (net) capacity/State of Health (SoH) falls below (<) 70 percent during the coverage period as confirmed by an authorized BMW center, BMW will restore the battery's capacity to at least 70 percent.

For certain equipped BMW BEV models, this measurement is performed by the vehicle's on-board HV battery capacity/SoH monitoring system, which is accessed from the vehicle's center control display Apps Menu through the Vehicle Status application, please consult your Owner's Manual for details.

For all other BEV models, this measurement is determined by the BMW-approved off-board HV battery capacity/SoH status (Battery Health Pass) test performed by an authorized BMW center.

An electric vehicle's HV battery's displayed range is the estimated driving distance/miles that may be available from a single charge. The actual available range can vary from one vehicle use situation to another, or even while being used because of many other factors not related to capacity. Factors

such as the vehicle's operational speed, acceleration profile, interior climate control system use, low or high exterior outside ambient temperatures. As a result, the vehicle's estimated range does not provide an appropriately measure or status of the HV battery's capacity.

## **HIGH-VOLTAGE (HV) BATTERY REPAIR**

In the event of a necessary repair of the high-voltage battery under the coverage that applies, an authorized BMW center will perform, at no cost to the customer, a software update and/or repair and/or replacement of the appropriate HV battery components with either new, refurbished, and/or reconditioned parts.

The decision whether to repair, replace said part(s), and/or perform an applicable software update is solely the prerogative of BMW NA.

Parts for which replacements are made become the property of BMW NA.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

The vehicle's HV battery assembly may not be restored to an "as-new" condition after the repair, part replacement, and/or software update. However, BMW will ensure that the minimum net HV battery capacity will be at least 70 percent for the duration of the warranty period remaining, so long as the terms of this coverage are followed.

For information on "What is Not Covered," refer to page 9.

## CALIFORNIA BEV 7/70 PROPULSION-RELATED WARRANTY PARTS LIST

### BMW BEV Models

In addition to the HV Battery coverage, for eligible BEV models' that qualify (see page 58), the components listed in the tables on the following pages, and the corresponding software when applicable, are covered for defects in materials and/or workmanship by the California Battery Electric Vehicle Propulsion-Related Limited Warranty for 7 years or 70,000 miles, whichever occurs first, subject to all applicable exclusions and limitations.

BEV Models	i5 eDrive 40	i5 xDrive 40	i5 M60	i7 eDrive 50	i7 xDrive 60	i7 M70	iX 45e	iX 60e	iX M70
<b>Coverage</b>	<b>7 Years / 70,000 miles (e)</b>								
A/C Compressor				•	•				
Air Duct w/ Air Flap Control						•	•	•	•
Air Duct w/ Air Flap Control BOTTOM	•	•	•	•	•				
Air Duct w/ Air Flap Control TOP	•	•	•	•	•				
Aux Heater		•	•	•	•	•			
Battery Management Electronics	•	•	•	•	•	•	•	•	•
Body Control Module	•	•	•	•	•	•	•	•	•
Brake Control Module (BSCM)	•	•	•	•	•	•	•	•	•
Brush Module	•	•		•	•	•	•	•	•
Cell module for high-volt.battery	•			•	•		•		
Cell Supervision Circuit	•	•	•	•	•	•	•	•	•
Changeover Valve	•	•	•	•	•	•	•	•	•

BEV Models	i5 eDrive 40	i5 xDrive 40	i5 M60	i7 eDrive 50	i7 xDrive 60	i7 M70	iX 45e	iX 60e	iX M70
<b>Coverage</b>	<b>7 Years / 70,000 miles (*)</b>								
Charging Socket						•			
Combined Charging Unit	•	•	•	•	•	•	•	•	•
Coolant Line drive unit		•	•		•				
Coolant line eDrive motor		•	•		•				
Coolant pump, electrical	•	•	•	•	•	•	•	•	•
Cooling Line HV Battery	•	•	•	•	•	•	•	•	•
Double cell module for high-volt.battery		•	•	•	•	•		•	•
Electric drive unit (220LR)	•	•	•	•	•		•	•	
Electric drive unit (220MF)		•	•		•	•	•	•	•
Electric drive unit (220XLR)						•			•
Electrical machine electronics							•	•	•
Electrical machine electronics (220LR)	•	•	•	•	•		•	•	
Electrical machine electronics (220MF)		•	•		•	•			
Electrical machine electronics (220XLR)						•			•
Fan Housing w/ Fan				•	•	•			
High Voltage Connection	•						•	•	•
High Voltage Connection (220LR)		•	•	•	•	•			
High Voltage Connection (220MF)		•	•		•	•			
High Voltage Connector		•	•			•	•	•	•

BEV Models	i5 eDrive 40	i5 xDrive 40	i5 M60	i7 eDrive 50	i7 xDrive 60	i7 M70	iX 45e	iX 60e	iX M70
<b>Coverage</b>	<b>7 Years / 70,000 miles (*)</b>								
High-volt connect.panel	•								
High-volt connect.panel charging socket	•	•	•	•	•	•	•	•	•
High-voltage connector panel drive unit	•	•	•	•	•	•	•	•	•
HV Wiring Aux Heater						•			
HV Wiring Energy Storage		•	•		•	•	•	•	•
HV Wiring Harness	•			•	•				
HV Wiring Harness Charging Socket	•	•	•	•	•	•	•	•	•
HV Wiring Harness Drive Electronics		•	•		•	•	•	•	•
HV Wiring Harness EKMV	•			•					
HV Wiring Harness EME		•	•		•	•	•	•	•
HV Wiring HV Battery	•			•					
LV Harness (220LR )	•	•	•	•	•		•	•	
LV Harness (220XLR )						•			•
LV Harness (220MF)		•	•		•	•	•	•	•
Module Connector	•	•	•	•	•	•	•	•	•
Oil Module	•	•	•	•	•	•	•	•	•
Oil Pump	•	•	•	•	•	•	•	•	•
Output Shaft Front Left		•	•		•	•	•	•	•
Output Shaft Front Right		•	•		•	•	•	•	•

<b>BEV Models</b>	<b>i5 eDrive 40</b>	<b>i5 xDrive 40</b>	<b>i5 M60</b>	<b>i7 eDrive 50</b>	<b>i7 xDrive 60</b>	<b>i7 M70</b>	<b>iX 45e</b>	<b>iX 60e</b>	<b>iX M70</b>
<b>Coverage</b>	<b>7 Years / 70,000 miles (•)</b>								
Output Shaft Rear Left	•	•	•	•	•	•			
Output Shaft Rear Right	•	•	•	•	•	•			
Parking Lock Actuator	•	•	•	•	•	•	•	•	•
Power Steering Module				•	•	•			
Radiator	•	•	•	•	•	•	•	•	•
Radiator Line						•			
Rear Steering Module (HSR)					•	•			
Return line eDrive motor							•	•	•
Return/Feed Cooling Lines	•			•					
Rotor Position Sensor	•	•	•	•	•	•	•	•	•
Wiring harness high-voltage battery	•	•	•	•	•	•	•	•	•

## **CALIFORNIA EMISSION WARRANTY—TZEV**

The California Transitional Zero Emission Vehicle (CA TZEV) program does not apply to the U.S.-specification BMW Plug-In Hybrid Electric Vehicle (PHEV) models listed in this booklet.

## TIRE WARRANTY STATEMENT

Original equipment tires on new BMW vehicles are warranted by their respective manufacturer as detailed in the applicable tire manufacturer's warranty statement available at:

[www.bmwusa.com/explore/bmw-value/bmw-ultimate-service/service-and-warranty-books.html](http://www.bmwusa.com/explore/bmw-value/bmw-ultimate-service/service-and-warranty-books.html)

or by scanning the following QR code:



Above is the primary method to obtain an electronic version and/or printed PDF copy of the Tire Manufacturers' Warranties guide.

Alternatively, you may request a printed copy of the Tire Manufacturers' Warranties guide by using the contact information below.

BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-12271  
Telephone: 1 (800) 831-1117 (Toll free)  
Email: [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)

Please allow 6 to 8 weeks for your request to be processed, depending on availability, a printed PDF copy may be supplied to you.

The terms and conditions of the tire manufacturers' warranties are independently determined by the tire manufacturers without input from BMW. We recommend either contacting or visiting the specific tire manufacturer's website to ensure that you have the most current tire warranty information that applies to your tires.

Should you have difficulty in obtaining the applicable warranty service from a tire manufacturer, your authorized BMW center will assist you in resolving the situation.

Instructions for proper tire care and maintenance are contained in the Wheels and Tires section of your vehicle's Owner's Manual.

**Notice: Driving over rough or damaged road surfaces, as well as debris, curbs and other obstacles can cause serious damage to wheels, tires and suspension parts. This is more likely to occur with low-profile tires that provide less cushioning between the wheel and the road. Be careful to avoid road hazards and reduce your speed, especially if your vehicle is equipped with low-profile tires.**

## 12-VOLT BATTERY CARE (NON-BEV / PHEV)



Battery posts, terminals and related accessories contain lead and lead compounds; chemicals known to the State of California to cause cancer.

If your vehicle is driven only for short distances of less than 10 miles over a prolonged period of time, without an occasional drive at highway speeds, the engine's charging system will not maintain the battery. Insufficient use of the vehicle could result in short-term starting problems and, in the long term, could damage the battery.

In case your vehicle will not be operated for several weeks, it is advisable to:

- consider using a proper trickle charger, following the charger manufacturer's instructions, to maintain the battery's state of charge; or
- consult your authorized BMW center or another qualified service center regarding battery removal. Once removed, the battery must be charged and stored in a cool, dry place where it can be protected from freezing. If the battery will be stored for over 3 months, it must be recharged every 3 months, or else it will become damaged and useless.

Please consult with your authorized BMW center or another qualified service center for further guidance and information.

Battery electric vehicle (BEV) and Plug-in hybrid electric vehicle (PHEV) models 12-volt batteries are maintained by their High-Voltage batteries, a 12-volt low-current trickle charger is not effective in maintaining these vehicles' 12-volt batteries during periods of non-operation and use.

If your BMW BEV/PHEV models will not be operated for several weeks, it is advisable to fully charge the High-Voltage battery just prior to this non-operation and use period.

## CORROSION PROTECTION

Extensive corrosion protection measures implemented by BMW make it possible to offer a 12-year unlimited mileage anti-corrosion warranty against rust perforation on your vehicle provided that the vehicle is properly maintained. Information on proper maintenance is available in this Booklet and your vehicle's Owner's Manual.

The major degree of corrosion protection is due to the electrophoretic dip painting process which cathodically deposits paint particles on all body parts, attracting paint particles into the minutest cavities or seams. Body parts are designed to provide optimum corrosion protection.

During manufacture, metal exterior body parts receive an additional corrosion protection coat. Hood, doors, trunk lid or tailgate, and other body parts are coated with PVC and sealed from the outside.

All floor panels receive a resilient coating of PVC for maximum protection against damage due to stones, etc.

Corrosion protection materials tested over many years are applied to the surfaces of cavities and to the entire underside of the vehicle during and after assembly.

For additional information on the 12-year unlimited mileage anti-corrosion warranty, see the warranty statement in this Booklet on page 14.

## RESTORING CORROSION PROTECTION

Please take care that anti-corrosion material is replaced when your car is repaired after body or chassis damage.

### UNDER BODY MAINTENANCE

The under body has to be cleaned at least once a year, in Spring, with plain water in order to remove mud, chemical sediments and other deposits. If those materials are not removed, corrosion (rust) will occur on metal components.

Your authorized BMW center can do this anti-corrosion service for you.



Do not apply additional undercoating or rustproofing on or near the exhaust manifold, exhaust pipes, catalytic converter or heat shields.

During driving, the substance used for undercoating could overheat and cause a fire.

## **GASOLINE ENGINE—FUEL QUALITY**

Use fuels advertised to have adequate detergency and low alcohol (such as ethanol) content. Please refer to your Owner's Manual for important information on the fuel recommended for use in your vehicle. The recommended fuel grade is also found on the fuel filler flap. Use of fuels with insufficient detergent and/or excess alcohol can cause driveability problems that necessitate cleaning intake valves and fuel injection valves, and, when applicable, adjusting the engine idle. We recommend having this work performed by your authorized BMW center or another qualified service center, perhaps while regular maintenance is performed. Your authorized BMW center can also recommend a gasoline additive that will provide sufficient detergency. This recommended, unscheduled maintenance, which may be necessitated by use of inappropriate fuels, is not required in order to maintain the emission warranty. It also is not covered by your vehicle's warranty because no defect in material or workmanship or component failure is involved.

### **NOTICE**

The National Traffic and Motor Vehicle Safety Act of 1966 requires manufacturers to be in a position to contact vehicle owners when a correction of a safety-related defect or noncompliance issue with an applicable federal motor vehicle safety standard becomes necessary.

Please see the Correcting, Updating or Changing Your Address and/or Vehicle Ownership Status Information section that follows.

## **EXPORTING YOUR BMW VEHICLE**

**The New Vehicle Limited Warranties and programs that apply to US-specification BMW passenger cars and light trucks distributed by BMW of North America; LLC ("BMW NA") are only valid in the U.S.A., including Puerto Rico.**

**Your US-specification vehicle has been specifically adapted and designed to meet the particular operating conditions and homologation requirements in the United States (including Puerto Rico) and its continental region in order to deliver the full BMW driving pleasure while your vehicle is operated under those conditions.**

**If you wish to operate your vehicle in another country or region, you may be required to adapt your vehicle to meet different prevailing operating conditions and homologation requirements. You should also be aware of any applicable warranty limitations or exclusions for such country or region prior to exporting your vehicle.**

**In such case, please contact their Customer Relations and Services Department for further information.**

## BMW CUSTOMER ASSISTANCE

Your satisfaction with the BMW product and the services our authorized BMW centers provide is of great importance to us. We take pride in our product and services.

If you are not satisfied with the BMW product and/or our services, we recommend that you contact your authorized BMW center. Depending on the reason for your contact, we suggest that you discuss your issue with either the Sales, Service, Parts, General Manager and/or the BMW center's client assistance personnel. It is important that authorized BMW center be given the opportunity to provide a solution.

Despite their best intentions, you may not be completely satisfied with the BMW center's decision and/or actions. Should this occur, please call, or write the:

BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-1227  
Telephone: 1 800 831-1117 (Toll Free)  
Email: [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)  
Website: [www.bmwusa.com](http://www.bmwusa.com) (Contact Us)

Please provide the following information:

- Year, BMW model,
- Vehicle Identification Number (VIN), and the vehicle's current mileage,
- Purchase type (new or pre-owned),
- The name of the center that sold you the vehicle,
- The name of the center that services your vehicle,

- Your name, address, contact phone numbers (daytime/evening) and/or any other contact options.
- Description of the problem (Reason for the contact)

A BMW NA Customer Relations and Services Representative will carefully review all the facts involved and let you know what further action will be taken in conjunction with your authorized BMW center. Please remember, the first step in resolving a complaint is to contact the authorized BMW center that performed the work on your vehicle. They have the necessary equipment and the personnel to achieve this goal.

We are confident that every effort will be made to ensure your satisfaction.

## WARRANTY STATUTES—LEMON LAWS

Most states have enacted their own Warranty statutes (Lemon Laws) in addition to the Federal Magnuson-Moss Warranty Act. The provisions of these statutes differ from state to state, and from the Federal statute.

For the vehicles sold, leased, or registered in these states, these statutes affirm the specific rights you have when your new BMW vehicle has certain problems that, for example, substantially impairs the vehicle's use and/or safety.

In general, if your new BMW vehicle has a problem that cannot be repaired after reasonable number of attempts by BMW NA and/or an authorized BMW center, or the vehicle has one or more problems keeping it out of service for a prolonged period, you may qualify for the relief that is specified by provisions of your state's statutes that applies.

Some of these statute's require you to notify BMW NA about your BMW vehicle's problems/issue(s) through direct written notification (See BMW Customer Assistance on page 70), and/or allow BMW NA and/or an authorized BMW center, an opportunity to correct/resolve the vehicle's problems/issues.

You may also be required to first submit your issue/complaint though the dispute resolution program that applies (see the Dispute Settlement Programs on page 71, and page 73 for California residents), before proceeding to the other available resolutions options.

BMW recommends that you determine what statutes are available in your state, and that you review your state-specific provisions and requirements.

## DISPUTE SETTLEMENT PROGRAMS

If your concern is still not resolved to your satisfaction, BMW of North America, LLC ("BMW NA") offers additional assistance through the National Center for Dispute Settlement (NCDS) in ARKANSAS, GEORGIA, IDAHO, IOWA, KENTUCKY, MARYLAND, MASSACHUSETTS, MINNESOTA, PENNSYLVANIA, AND VIRGINIA.

California residents—CDSP, refer to page 73.

The NCDS resolves disputes through arbitration. Arbitration is an informal proceeding were both parties have an opportunity to be heard, after which, an impartial third-party makes a binding decision to resolve the dispute.

This program is free of charge to you, a BMW vehicle owner, but there are some minimum requirements for participation in the program.

For NCDS program details, you may contact NCDS at the following:

### NCDS

P.O. Box 515315  
Dallas, TX 75251-5315  
(866) 906-3380 (Toll Free)  
eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org)  
Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

If you wish to use the program and you qualify for participation, you will be required to provide the following information:

- Your name and address,
- The Vehicle Identification Number (VIN),
- The make, model, and year of your vehicle,
- A description of the problem with your vehicle.

The NCDS will also ask you for other information that may help resolve your concerns, such as the purchase price of your vehicle, any mileage at the time of purchase, the current mileage, and copies of repair orders.

The NCDS will notify you when your claim has been filed. If you decide to arbitrate, you may attend the hearing in person or by telephone. You may bring witnesses and give supporting evidence. You may also submit your claim in writing and ask for a decision on the documents you submit, without attending a hearing.

The NCDS will usually render a decision within 40 days from the time you file your complaint. The decision is binding on BMW NA if you decide to accept it. BMW NA must comply with the decision within the time frame specified by the arbitrator.

Important: You must use the NCDS before asserting in court any rights or remedies created by the Magnuson-Moss Warranty Act, (The Act) 15 U.S.C. Sec. 2301, et seq.

You may also be required to use the NCDS before seeking remedies under your state's Lemon Law.

If you choose to seek redress by pursuing rights and remedies not created by Title 1 of Magnuson-Moss Warranty Act, prior resort to the NCDS is not required by any provision of the Act.

## **NOTICE — CALIFORNIA RETAIL BUYERS AND LESSEES**

Under the provision of the California law, if BMW NA and/or its authorized BMW centers' repair facilities are unable to repair a new BMW vehicle for it to conform to the applicable express warranties after a reasonable number of attempts, and the nonconformity substantially impairs the use, value, or safety of your vehicle, you may be entitled to a comparable replacement vehicle, or a refund of the purchase price, less a reduction for use (accumulated mileage), upon the return of your vehicle to BMW NA.

California Civil Code Section 1793.2(d) requires that, BMW NA and/or its authorized BMW centers' repair facilities are unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, BMW NA may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that BMW NA has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

- The same nonconformity [a failure to conform to the written warranty that substantially impairs the use, value or safety of the vehicle] results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by BMW NA or its agents AND the buyer or lessee has directly notified BMW NA of the need for the repair of the nonconformity; OR

- The same nonconformity has been subject to repair 4 or more times by BMW NA, or its agents AND the buyer has notified BMW NA of the need for the repair of the nonconformity, OR
- The vehicle is out of service by reason of repair of nonconformities by BMW NA or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

**Direct Notice to BMW of North America, LLC (BMW NA), as required above by the statute, is to be sent to the BMW Customer Relations and Services Department, refer to the BMW Customer Assistance section on page 70.**

## **CALIFORNIA RESIDENTS**

**IMPORTANT:** IF YOUR VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED TO RELIEF UNDER CALIFORNIA STATE LAW.

Your vehicle is covered by the procedures set forth in Article 3 (commencing with Section 1792) of Chapter 1 of Title 1.7 of Part 4 of Division 3 of the California Civil Code.

**NOTICE:** CALIFORNIA LAW REQUIRES YOU TO USE A QUALIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW VEHICLE WARRANTY DISPUTES. FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT.

## **CALIFORNIA DISPUTE SETTLEMENT PROGRAM (CDSP)**

1. BMW of North America, LLC ("BMW NA") participates in the California Dispute Settlement Program (CDSP), an impartial third-party arbitration service. The CDSP is certified under the California Department of Consumer Affairs' Arbitration Certification Program.
2. If you have a problem arising under a BMW NA written warranty, we encourage you to bring it to our attention. If we are unable to resolve it, you may file a claim with the CDSP. Claims must be filed with CDSP within six (6) months after the expiration of the warranty.
3. To file a claim with the CDSP, either call (866) 906-3380 (Toll Free), eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org), or Email: [info@ncdsusa.org](mailto:info@ncdsusa.org).
4. In order to file a claim with the CDSP, you will have to provide your name and address, the brand name and Vehicle Identification Number (VIN) of your vehicle, and a statement of the nature of your problem or complaint. You will also be asked to provide: the approximate date of your acquisition of the vehicle, the vehicle's current mileage, the approximate date and mileage at the time any problem(s) were first brought to the attention of BMW NA or one of our or one of our authorized centers, and a statement of the relief you are seeking. There is no charge to the customer in bringing this claim.
5. Claims within the program's jurisdiction are be presented to an arbitrator at an informal hearing. The arbitrator's decision should ordinarily be issued within 40 days from the time your complaint is filed; there may be a delay of 7 days

if you did not first contact BMW NA about your problem, or a delay of up to 30 days if the arbitrator requests an inspection/report by an impartial technical expert or further investigation and report by the CDSP.

6. You are required to use the CDSP before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22. You are not required to use the CDSP before pursuing rights and remedies under any other state or federal law. You are also required to use the CDSP before exercising rights or seeking remedies created by Title I of the Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 et seq. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22 or Title I of the Magnuson-Moss Warranty Act, resort to the CDSP is not required by those statutes.

7. California Civil Code Section 1793.2(d) requires that, if BMW NA and/or its authorized BMW centers' repair facilities are unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, BMW NA may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that BMW NA has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

– The same nonconformity [a failure to conform to the written warranty that substantially impairs the use, value or safety of the vehicle] results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more

times by BMW NA or its agents AND the buyer or lessee has directly notified BMW NA of the need for the repair of the nonconformity; OR

– The same nonconformity has been subject to repair 4 or more times by BMW NA, or its agents AND the buyer has notified BMW NA of the need for the repair of the nonconformity, OR

– The vehicle is out of service by reason of repair of nonconformities by BMW NA or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

**Direct Notice to BMW NA as required above is to be sent to the following address:**

BMW of North America, LLC  
Customer Relations and Services Department  
P.O. Box 1227  
Westwood, NJ 07675-12271  
Telephone: 1 800 831-1117 (Toll Free)  
Email: [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)  
Website: [www.bmwusa.com](http://www.bmwusa.com) (Contact Us)

8. The following remedies may be sought through the CDSP: Repairs, reimbursement for money paid to repair a vehicle or other expenses incurred as a result of a vehicle nonconformity, repurchase or replacement of your vehicle and compensation for damages and remedies available under BMW NA's written warranty or applicable law.

9. The following remedies may not be sought through the CDSP: Punitive or multiple damages, attorney's fees, or

consequential damages other than as provided in California Civil Code Section 1794(a) and (b).

10. You may reject the decision issued by a the CDSP arbitrator. If you reject the decision, you will be free to pursue further legal action. The arbitrator's decision and any findings will be admissible in a court action.
11. If you accept the arbitrator's decision, BMW NA will be bound by the decision, and will comply with the decision within a reasonable time not to exceed 30 days after we receive notice of your acceptance of the decision.
12. For CDSP program details, you may contact CDSP at the following:

**CALIFORNIA DISPUTE SETTLEMENT PROGRAM (CDSP)**

P.O. Box 515315

Dallas, TX 75251-5315

(866) 906-3380 (Toll Free)

eFile a Claim: [www.ncdsusa.org](http://www.ncdsusa.org)

Email: [info@ncdsusa.org](mailto:info@ncdsusa.org)

**IDAHO RESIDENTS—IMPORTANT NOTICE**

IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S LEMON LAW TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS. HOWEVER, TO BE ENTITLED TO REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE. YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM WHICH THE MANUFACTURER MUST OFFER IN THIS STATE.

**NEW JERSEY LEMON LAW DISCLOSURE**

IMPORTANT: IF THIS VEHICLE HAS A DEFECT THAT SUBSTANTIALLY AFFECTS ITS USE, VALUE OR SECURITY, OR THAT MAY CAUSE DEATH OR SERIOUS BODILY INJURY IF DRIVEN, AND WAS PURCHASED, LEASED OR REGISTERED IN NEW JERSEY, YOU MAY HAVE THE RIGHT UNDER THE LEMON LAW IN THE STATE OF NEW JERSEY TO A REFUND OF THE PRICE OF PURCHASE OR TO YOUR LEASE PAYMENTS.

Here is a summary of your rights:

1. To qualify for compensation under the New Jersey lemon law, you must give the manufacturer or your dealer opportunity to repair or correct the defect of the vehicle within the terms of protection under the lemon law, which are the first 24,000 miles of operation or two years after the date of original date of delivery or whichever comes first.

2. If the manufacturer or your dealer cannot fix or correct the defect within a reasonable amount time, you may have the right to return the vehicle and receive a full refund, less a discount for the use of the vehicle.
3. If it is assumed that the manufacturer or your dealer cannot repair or correct the defect and if the same defect continues to substantially exist after that the manufacturer has received a notice of the defect, sent by certified mail with return receipt, and has had a final chance to correct the defect or condition within 10 days of receiving the notice. This notice must be received by the manufacturer within the terms of protection and can only be given after (i) the manufacturer or your dealer has attempted two or more times to correct the defect; (ii) the manufacturer or your dealer has attempted, at least once, to correct the defect if the defect is one which can cause death or serious bodily injury if the vehicle is operated; or (iii) the vehicle has been out of service for repairs by a total of 20 calendar days accumulation or more, or in the case of a rolling motorized house (motor home) 45 days or more.
4. If the same defect substantially continues to exist after the manufacturer has had the last opportunity to repair or correct the defect, you may file a claim for compensation under the New Jersey lemon law.

FOR COMPLETE INFORMATION ABOUT YOUR RIGHTS AND RESOURCES UNDER THIS LAW, INCLUDING THE MANUFACTURER'S ADDRESS FOR NOTIFICATION OF THE DEFECT, PLEASE CONTACT: NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, POST OFFICE BOX 45026, NEWARK, NEW JERSEY 07101, PHONE NUMBER: 1 973 504-6226.

## **DIVULGACIÓN DE LA LEY LIMÓN DE NUEVA JERSEY**

IMPORTANTE: SI EL VEHÍCULO TIENE UN DEFECTO QUE AFECTE DE MANERA SUSTANCIAL SU USO, VALOR O SEGURIDAD, O QUE PUEDA CAUSAR LA MUERTE O LESIONES CORPORALES GRAVES SI SE MANEJA, Y SE COMPRÓ, ARRENDÓ O REGISTRÓ EN NUEVA JERSEY, PUEDE TENER DERECHO EN LOS TÉRMINOS DE LA LEY SOBRE DEFECTOS CONOCIDA COMO LEMON LAW DEL ESTADO DE NUEVA JERSEY A UN REEMBOLSO DEL PRECIO DE COMPRA O DEL PAGO DEL ARRENDAMIENTO.

Aquí le damos un resumen de sus derechos:

1. Para tener derecho a una indemnización en los términos de la Lemon Law de Nueva Jersey, debe dar el fabricante o a su concesionaria la oportunidad de reparar o corregir el defecto del vehículo dentro de los plazos de protección que establece esta ley, que son las primeras 24,000 millas de operación o dos años a partir de la fecha de entrega original, lo que ocurra primero.
2. Si el fabricante o su concesionaria no pueden arreglar o corregir el defecto en un plazo razonable, puede tener derecho a devolver el vehículo y recibir un reembolso íntegro, menos un descuento por el uso del vehículo.
3. Se da por sentado que el fabricante o su concesionaria no pueden reparar o corregir el defecto si el mismo defecto continúa existiendo de manera sustancial después de que el fabricante ha recibido una notificación del defecto enviada por correo certificado con acuse de recibo, y ha tenido una última oportunidad de corregir el defecto o problema en los 10 días posteriores a la recepción de la notificación. Esta

notificación debe ser recibida por el fabricante dentro de los plazos de protección y sólo se puede dar después de que (i) el fabricante o su concesionaria han intentado dos o más veces corregir el defecto, (ii) el fabricante o su concesionaria han intentado, al menos una vez, corregir el defecto si este puede causar la muerte o lesiones corporales graves si se maneja el vehículo, o (iii) el vehículo ha estado fuera de servicio por reparaciones un total de 20 días calendario o más, o en el caso de una casa rodante motorizada (casa rodante), 45 días o más.

4. Si el mismo defecto sigue existiendo de manera sustancial después de que el fabricante ha tenido la última oportunidad de reparar o corregir dicho defecto, puede presentar una reclamación de indemnización en los términos de la Lemon Law de Nueva Jersey.

SI DESEA MÁS INFORMACIÓN ACERCA DE SUS DERECHOS Y RECURSOS EN LOS TÉRMINOS DE ESTA LEY, INCLUIDA LA DIRECCIÓN DEL FABRICANTE PARA NOTIFICACIONES DE DEFECTOS, ESTOS SON LOS DATOS DE CONTACTO: NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, POST OFFICE BOX 45026, NEWARK, NEW JERSEY 07101, TELÉFONO: 1 973 504-6226.

## **BMW ROADSIDE ASSISTANCE (RSA) PROGRAM BENEFITS (1-800-332-4269)**

The BMW Roadside Assistance Program reflects BMW's commitment to your complete satisfaction with the BMW ownership experience.

It's available for U.S. version BMWs in all 50 states, Canada, and Puerto Rico 24 hours a day, 365 days a year.

It's a valuable benefit provided to you at no additional cost. (Subject to certain limitations and exclusions starting on page 81.)

The BMW Roadside Assistance Program is not a warranty and it does not affect your rights under the New Vehicle Limited Warranty.

Services are provided by a third-party business partner.

### **ELIGIBILITY**

You are covered when your qualifying BMW vehicle is:

- Distributed by BMW NA, purchased or leased.
- Purchased under the BMW NA European Delivery Plan.
- Purchased under the Diplomatic or Military Sales programs, and
- The vehicle is being operated in any of the 50 states, Puerto Rico, or Canada.

The vehicle itself is covered when driven by any authorized driver.

The BMW RSA program benefits, as determined by the vehicle's original first in-service, delivery date, applies as follows:

New BMW vehicles—Protection is provided for 4 years / unlimited miles, or

Certified Pre-Owned BMW vehicles—5 years or 6 years (as applicable) / unlimited miles.

NOTE: This protection does not affect the new vehicle limited warranty coverage, which remains at 4 years / 50,000 miles, or the applicable Certified Pre-Owned BMW time and mileage coverage.

## GETTING STARTED

For your convenience, a decal showing Roadside Assistance information has been affixed on the driver's side of the windshield and in the rear compartment area.

## CALLING FOR ROADSIDE ASSISTANCE

The best way to contact a BMW Roadside Assistance specialist is to select Roadside Assistance in the menu of the iDrive display during the display of a warning (an active BMW Assist account is required). When requesting assistance via this process the specialist may be able to receive data from the vehicle to help determine the correct service together with your geo-location.

You can also reach us by pressing the BMW Assist eCall (SOS) button and requesting a transfer to roadside assistance or selecting contact roadside assistance from the My BMW App\*.

Service may also be requested directly by telephone via the toll-free number 1 (800) 332-4269. Data from the vehicle is not available when using this contact method.

\*Download the My BMW App for iOS or Android from the App Store or Google Play.

To receive quick and reliable service, it is essential that you are prepared to provide the following information to the roadside specialist if requested.

Be prepared to give:

- Driver's name.
- Complete 17-character Vehicle Identification Number (VIN, found on your vehicle's registration/insurance card, or at the bottom area of the driver's side windshield).
- Year and Model.
- License plate number of your vehicle.
- Vehicle location (including nearby crossroads/intersections, highway mile markers, street numbers, landmarks, etc.).
- Location you are calling from (including a telephone number where you can be reached).

- A description of your vehicle's problem. Specific and accurate information will enable the Roadside Assistance service representative to provide the proper help.
- Your preferred BMW center if towing is required.

## **SERVICES**

From the information you provide, the BMW Roadside Assistance service representative will determine the type of help required.

## **ON-SITE ASSISTANCE**

On-site service for vehicle disablements, such as flat tires, dead system batteries and out of fuel conditions is provided by BMW Roadside Assistance at no cost. The cost for parts and operating fluids when used on-site are the responsibility of the owner/ driver. The New Vehicle Limited Warranty does not cover any of the above on-site services.

Complimentary fuel delivery service for an out of fuel condition is limited to 4 events per year.

## **LOCK-OUT**

Your BMW is equipped with an advanced entry system which cannot be bypassed by traditional roadside service methods without significant risk of damage to your vehicle. The recommended procedure for a lock-out is to use the My BMW App to initiate a remote door unlock. You must have a valid BMW

Assist account with user name and password (call BMW Assist toll-free at 1 (888) 333-6118 if you are unsure of your username or password).

In case the app is not available the Connected Drive specialist may initiate the remote door unlock request by confirming your account. In the event the remote door unlock service is not successful, Roadside Assistance will help try to you get back on the road.

A roadside specialist can attempt to arrange alternate transportation (where available) to the nearest authorized BMW center, home, or office. You, or the person driving your vehicle are responsible for any expenses related to replacement keys if required to be purchased.

## **TOWING SERVICE**

In the event of a mechanical breakdown, discharged vehicle battery, a collision or flat tire event, your vehicle will be transported (at no cost) to the nearest authorized BMW center or public charging station.

However, you may request for your vehicle to be taken to your preferred BMW center as long as it is within 50 additional miles or less of the nearest authorized BMW center. Towing home instead of a public charging station for a discharged vehicle battery is allowed if the distance is under or equal to that of the nearest suitable public charging station.

Any additional mileage charges beyond these limits will be your responsibility.

If the breakdown occurs after normal business hours and the designated authorized BMW center cannot accept after-hours deliveries, your vehicle will be transported to a secure storage location and delivered on the next business day.

If you request to have the vehicle taken to a location other than an authorized BMW center, the entire expense will be your responsibility, or the service may be denied.

Towing requests for vehicles disabled because of casualty, fire, act of God, or violation of law (Federal, State, or local) will be at the complete expense of the owner/driver.

If it is necessary for you to have your vehicle towed through your own arrangements, you should first contact BMW Roadside Assistance, if possible, for a case ID number and instructions on claim reimbursement claim request procedures.

All claims must be submitted within sixty (60) days of the disablement, or occurrence, and it must be accompanied by the original tow receipts. Claims received after that time period may not be honored and are subject to the full discretion of BMW Roadside Assistance. Your servicing BMW center can assist with this process.

## **ONWARD MOBILITY**

If towing is required, onward mobility utilizing ride share services (for example, Lyft / Uber, or Taxi where available) may be requested from the Roadside Assistance specialist to pick up a driver, passengers, and luggage from the disablement point to travel back home, to a hotel, work, school, BMW center, etc.

A maximum trip distance of 45 miles distance is allowed and covered under the program. Additional distance and resulting costs are the responsibility of the driver.

Pick-up locations are subject to the safety policy of the ride-share service operator. When pick-up on the shoulder of restricted access or interstate highways is not possible, transfer to a safe pick-up location must be arranged directly by the driver by calling 911, the local highway patrol, or state police.

## **ROADSIDE TRAVEL SUPPORT**

In the event you are in an unfamiliar area and experience an unexpected mechanical breakdown or accident that requires towing of your vehicle, you will have access to Roadside Travel Support directly from the Roadside Assistance specialist working your case as part of your Roadside Assistance coverage. This service will help to search and arrange reservations for rental cars, lodging or public transportation.

## **TRIP INTERRUPTION BENEFITS**

Trip interruption benefits are provided for mechanical breakdowns as follows:

- Breakdowns must be caused by a defect covered under the terms of the limited warranty.
- Must occur in more than 100 miles from the owner's primary residence.

- Repairs that cannot be completed during normal business hours on the same day of breakdown.

**Breakdowns caused by flat tires, discharged vehicle batteries or accidents do not qualify for trip interruption benefits.**

Reimbursements will be allowed for meals, lodging, car rentals, and alternate transportation to bring the driver and the BMW vehicle together after the vehicle has been repaired by an authorized BMW center. Original receipts must accompany all reimbursement requests.

Trip interruption benefits are limited to \$1,000.00 per incident, for expenses incurred a maximum of five days after the breakdown and roadside service date.

Always contact your BMW center for assistance of how to submit for a trip interruption benefit claim. They will assist in confirming eligibility and submit the request directly to BMW on your behalf.

**REUNITE TRANSPORTATION**

After towing for a breakdown and a confirmed repair completed by an authorized BMW center for a mechanical defect covered by the limited warranty, the vehicle may qualify for a reunite service back to your home location. At the appropriate time the authorized BMW center will assist in creating the request to BMW Roadside Assistance for a reunite transportation and provide supporting documentation to confirm eligibility.

**EXCLUSIONS**

Fines, taxes, impound, storage or towing fees incurred due to a collision, discharged vehicle battery, violation of local or state law, or movement of the vehicle by law enforcement.

Reimbursement of services where the vehicle was operating outside of the 50 US States, Puerto Rico or Canada.

The cost of tires, any replacement parts, and/or operating fluids.

Expenses related to adverse weather conditions including, but not limited to, floods, hurricanes, tornadoes (removal of a parked vehicle from standing water, snow, ice, etc.)

Expenses for the removal and mounting of snow tires or removal of snow chains.

Additional cost for towing of a trailer being pulled by the covered vehicle.

Towing to a repair facility that is not an authorized BMW center.

Towing from one authorized BMW center to another.

## **CORRECTING, UPDATING OR CHANGING YOUR ADDRESS AND/OR VEHICLE OWNER- SHIP STATUS INFORMATION**

To enable BMW to contact you with important vehicle product and safety-related information, including vehicles with expired warranty coverage, please update your address and/or the vehicle's ownership status information by either:

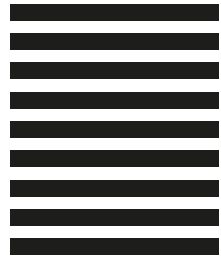
- Going to <https://mybmw.bmwusa.com/> to log in to your existing account or by creating a new My BMW account
- Contacting the BMW Customer Relations and Services Department at 1 800 831-1117
- E-mail Customer Relations at [customerrelations@bmwusa.com](mailto:customerrelations@bmwusa.com)
- Completing and mailing the Information Change Card, located at the back of this Booklet

Please have your vehicle's 17-character Vehicle Identification Number (VIN) available.

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL      PERMIT NO. 131      WESTWOOD NJ

POSTAGE WILL BE PAID BY ADDRESSEE



BMW OF NORTH AMERICA, LLC  
P.O. BOX 1227  
WESTWOOD, NJ 07675-12271  
ATTN: CUSTOMER RELATIONS

**Please Check One**

Address Change \_\_\_\_\_ Current Date (MMDDYYYY)

Owner Change \_\_\_\_\_ Date of Change of Status (MMDDYYYY)

Model \_\_\_\_\_ Chassis \_\_\_\_\_  
(print the last seven digits of the VIN)

[Mr./Mrs./Ms.] \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_

Last Name \_\_\_\_\_

Address: Number/Street \_\_\_\_\_ Apt./Suite \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

AM Phone \_\_\_\_\_ PM Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

E-Mail \_\_\_\_\_

**Vehicle Status**

Sold Privately \_\_\_\_\_  (print name and address of new owner above, if known)

Purchased Privately \_\_\_\_\_  Exported

Traded \_\_\_\_\_  Destroyed

Lease Ended \_\_\_\_\_  Stolen

Gifted \_\_\_\_\_  Never Owned



**WARNING:** Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to **[www.P65Warnings.ca.gov/passenger-vehicle](http://www.P65Warnings.ca.gov/passenger-vehicle)**.



The **Ultimate**  
Driving Machine®

## **BMW DRIVER'S GUIDE APP**

Your customized Owner's Manual as an app.  
Optimized for smartphones & tablets. Can be used offline.  
Download at the App Store or get it on Google Play Store

## **More about BMW**

bmwusa.com  
1-800-334-4BMW

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Woodcliff Lake, New Jersey 07677

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