Information about Version
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Quality measure: Bug fixes for Surround View illustration

The upgrade addresses possible issues in the vehicle's Surround View illustration in the Central Information Display (CID). Vehicles affected by the technical campaign, with special defect code 0066490100, will be fixed with this Remote Software Upgrade.

Quality measure: Bug fixes for changing music tracks in Android 11

This upgrade eliminates known processing issues for cover art files by the head unit in conjunction with Android 11 and Audio / Video Remote Control Profile (AVRCP)1.6 as the active Bluetooth protocol.

Legal requirements: Emission-relevant technical campaign

Vehicles affected by the technical campaign, with the special defect code 0012470500, will be fixed withthis RSU (Remote Software Upgrade). All owners of affected vehicles are being proactively notified.

Amazon Alexa Car Integration: Alexa, add toothpaste to my shopping list!

"Alexa, what's in the news?" or "Alexa, add tea to the shopping list." With Amazon Alexa Car Integration, you have seamless access to Alexa, Amazon's cloud-based voice service. Using Alexa in your BMW is simple and hands-free – just ask, and Alexa will respond instantly. With Amazon Alexa, you can add entries to your calendar, control smart home devices, and access over 100K+ Alexa skills. Alexa will not only respond to your questions, but you will also be provided with visual feedback on the Control Display of your vehicle.

Please note: some features, such as smart home devices, require additional hardware. Not all Alexa features will be available for use with Amazon Alexa Car Integration.

Your personal driver profile in your BMW: Scan the QR code and get started!

Have you already installed the new My BMW app? Then it's easy to create your own personal driver profile:

Go to "Add Driver Profiles," select the "Log in via My BMW app" option and scan the QR code displayed with the My BMW app. Whether in your own BMW or a rental car, your air-conditioning and navigation settings, like your home address, recent destinations, favorites and more are quickly and securely transferred to the vehicle.

Create a profile for each vehicle user and your personal settings such as seat position, door mirrors, preferred driver assistance settings and much more are automatically saved in your personal profile. If you link your profile to your vehicle key, you will be personally welcomed and will see your personal settings as soon as you unlock the vehicle.

You will only be able to use the new functions and extended functions provided by this upgrade if your vehicle is equipped with the appropriate features. You can obtain information on the special features of your particular vehicle by consulting the on-board Owner's Manual in your vehicle and using the search function, or by contacting your BMW dealer or the BMW ConnectedDrive hotline.

Function updates and quality enhancements

This Remote Software Upgrade updates existing functions for equipped vehicles and includes quality enhancements.

Information about previous versions

You can read information about all the previous versions of the Remote Software Upgrade in the ConnectedDrive customer portal.

Updating the on-board Owner's Manual in the vehicle

With this Remote Software Upgrade, the on-board Owner's Manual in the vehicle is updated to include up-to-date information.

Suggest moving this section above Applicability of the Remote Software Upgrade and Release Notes

It is recommended to perform the Remote Software Upgrade at your home. Park the vehicle outside on a flat surface with a clear view of the sky, avoiding trees or other obstructions. In the unlikely event that you experience issues, the vehicle may not be driven. A BMW Roadside Assistance representative may be able to solve the issue remotely or help to transport your vehicle to the nearest BMW Service Center.

- IMPORTANT INFORMATION: Please remove all OBD diagnostic devices (trip books, GPS trackers) you use when starting and during the upgrade.
- Reloading the ConnectedDrive apps after the upgrade can take some time.
- Only leave and lock your car once the countdown for the upgrade is completed.
- Some settings may be reset to default after the upgrade (for example, Remote Engine Start, Connected Music or notification settings), and need to be re-activated.
- IMPORTANT INFORMATION for iOS Users: when transferring the upgrade using your smartphone, please connect via the Bluetooth & WiFi connection in the vehicle and the "Mobile devices" menu. If the Bluetooth and/or WiFi icon appears greyed out, please first activate Apps & Bluetooth Audio in the settings in the submenu of "Mobile devices".
- IMPORTANT NOTE for M vehicles: The installation prompt for the Remote Software Upgrade can only be displayed approx. 30-60 minutes after engine switch-off because the engine needs to cool down. The prompt is displayed before engine start. The next time you enter your vehicle, please perform the installation before starting the engine and wait until the installation prompt is displayed.
- IMPORTANT NOTE for Users of BMW Drive Recorder: The initial settings will be reset, and recorded videos deleted after the upgrade. Please download videos you would like to keep prior to beginning the upgrade.

- If you perform the Remote Software Upgrade during charging, the charging process will be interrupted and will not automatically continue.
- Charging and climate control settings can be reset after the Remote Software Upgrade (e.g. charging settings to 6A instead of 16A). Once you have completed the upgrade, re-set your preferences in the relevant menus under Settings.

Use of the My BMW App for data transfer

NOTE: You can find out how to use the My BMW App for data transfer on YouTube, by visiting https://www.youtube.com/watch?v=7avD14vNiwg or scanning the QR code displayed above.

We look forward to receiving your feedback on the BMW ConnectedDrive hotline. Call 1 (888) 333-6118 to help us to continually optimize our Remote Software Upgrade.