

Information about Version Summary



- New option for closing the tailgate
- Expansion of the Remote Inside View & anti-theft recorder to include video functions
- Applicability of the Remote Software Upgrade and release notes
- Function updates and quality enhancements
- Information about previous versions
- Updating the on-board Owner's Manual
- Special information about this upgrade
- Specific information for electric / Plug-in hybrid vehicles
- Use of the My BMW App for data transfer
- Disclaimer: Driver assistance systems

New option for closing the tailgate



Until now, you could start the automatic closing of the tailgate at the touch of a button. With the software upgrade, you also trigger this by pulling down on the tailgate. The tailgate then closes automatically.

Expansion of the Remote Inside View & anti-theft recorder to include video functions



In the My BMW App, you can use the Remote Inside View function to record a five or ten-second video of the vehicle interior. You can then access this recording in the My BMW App.

If your vehicle is equipped with an alarm system, a ten-second video of the vehicle interior is also recorded after the alarm system is triggered, which you can view in the My BMW App.

Applicability of the Remote Software Upgrade and release notes



You will only be able to use the new functions and enhanced functions provided by this upgrade if your vehicle is equipped with the appropriate features. You can obtain information on the special features of your particular vehicle by consulting the on-board Owner's Manual and using the search function, or by contacting your BMW dealer or the BMW ConnectedDrive hotline.

Function updates and quality enhancements



This Remote Software Upgrade updates existing functions for equipped vehicles and includes quality enhancements.

Information about previous versions



You can read information about all the previous versions of the Remote Software Upgrade in the ConnectedDrive customer portal.



With this Remote Software Upgrade, the on-board Owner's Manual is updated.

Special information about this upgrade



It is recommended to perform the Remote Software Upgrade at your home. Park the vehicle outside on a flat surface with a clear view of the sky, avoiding trees or other obstructions. In the unlikely event that you experience issues, the vehicle may not be driven. A BMW Roadside Assistance representative may be able to solve the issue remotely or help to transport your vehicle to the nearest BMW Service Center.

- **IMPORTANT INFORMATION:** Please remove all OBD diagnostic devices (trip books, GPS trackers) before starting and during the upgrade.
- **IMPORTANT INFORMATION:** Certain services may not run or may be limited until this upgrade is installed.
- Reloading the ConnectedDrive apps after the upgrade can take some time.
- Only leave and lock your car once the countdown for the upgrade is completed.
- Some settings may be reset to default after the upgrade (for example, Remote Engine Start, Connected Music or notification settings) and need to be re-activated.
- Restarting some vehicle systems may cause control messages to appear on the display during or after an upgrade. Please pay attention to these control messages and observe whether they are still shown after the restart (e.g., parking brake, drivetrain malfunction).
- **IMPORTANT INFORMATION for iOS Users:** when transferring the upgrade using your smartphone, please connect via the Bluetooth & Wi-Fi connection in the vehicle and the "Mobile devices" menu. If the Bluetooth and/or Wi-Fi icon appears greyed out, please first activate Apps & Bluetooth Audio in the settings in the submenu of "Mobile devices".
- **IMPORTANT NOTE for M vehicles:** The installation prompt for the Remote Software Upgrade can only be displayed approx. 30-60 minutes after engine switch-off because the engine needs to cool down. The prompt is displayed before engine start. The next time you enter your vehicle, please perform the installation before starting the engine and wait until the installation prompt is displayed.
- **IMPORTANT NOTE for Users of BMW Drive Recorder:** The initial settings will be reset, and recorded videos deleted after the upgrade. Please download videos you would like to keep prior to beginning the upgrade.
- Please note that conversions/retrofits/tuning or special encoding, etc. on the vehicle that has not been approved by BMW AG ("BMW") may be lost as a result of a remote software upgrade or lead to significant problems (up to and including consequential damage) during and after vehicle programming. BMW and BMW service outlets accept no liability for any resulting damage.

Specific information for electric / Plug-in hybrid vehicles



- If you perform the Remote Software Upgrade during charging, the charging process will be interrupted and will not automatically continue. Complete charging before starting the upgrade.
- Charging and climate control settings can be reset after the Remote Software Upgrade (e.g., charging settings to 6A instead of 16A). Once you have completed the upgrade, reset your preferences in the relevant menus under Settings.

Use of the My BMW App for data transfer



NOTE: You can find out how to use the My BMW App for data transfer on YouTube, by visiting <https://www.youtube.com/watch?v=7avD14vNiwg> or scanning the QR code displayed above.

We look forward to receiving your feedback on the BMW ConnectedDrive hotline. Call 1 (888) 333-6118 to help us to continually optimize our Remote Software Upgrade.



Please remember that the driver assistance systems do not relieve you of your driving responsibility. Drive in an anticipatory manner and please adjust your driving style to the applicable traffic situations, visibility and other traffic conditions to avoid accidents.