

The Ultimate Driving Machine®

# BMW CONNECTED DRIVE. GET STARTED GUIDE. AMAZON ALEXA CAR INTEGRATION.



## USING AMAZON ALEXA IN YOUR BMW.

"Alexa, what's in the news?" or "Alexa, add tea to the shopping list." With Amazon Alexa Car Integration, you have seamless access to Alexa, Amazon's cloud-based voice service. Using Alexa in your BMW is simple and hands-free - just ask, and Alexa will respond instantly. With Amazon Alexa, you can add entries to your calendar, control smart home devices, and access to over 100K+ Alexa skills. Alexa will not only respond to your questions, but you will also be provided with visual feedback on the Control Display of your vehicle.

## QUICK COMMANDS.

With the Amazon Alexa Car Integration, you can ask to play music, place calls, listen to audiobooks, hear the news, control smart home devices, and more — all while you keep your hands on the wheel and eyes on the road.

Here are just some of the ways you can start the conversation.

Press the speech button on the steering wheel and say:

"Alexa, ...

- play my road trip playlist."
- read my Audible book."
- when was BMW founded?"
- turn the lights on in the kitchen."

- set the house temperature to 70"
- add milk to my shopping cart."
- reorder dog food."
- play pop music on Amazon Music."



**Please Note:** Some features such as smart home functions require additional linked services through your Amazon account. Additionally, data usage may occur while streaming content via your mobile device.

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#### Use your My BMW App to enable your Amazon Alexa Car Integration:



On the Amazon website, sign in with your Amazon Account.

"Allow" BMW to access Amazon Alexa Voice Services and Alexa Account.

Tap **"Continue"** after the connection has been successfully established.

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Open the My BMW App and select the **"Profile"** tab.

Choose "Amazon Alexa" in the "3RD PARTY SERVICES" menu.

Choose "CONNECT" next to Amazon Alexa. You will be redirected to the Amazon website which will be opened in the browser of your smartphone.



Activate "Share Location with Amazon" for location based information (e.g. local weather).

Select your preferred language for voice control with Amazon Alexa.

*Please Note*: for iDrive 7, an additional step is required. The boxes for **Online speech processing, Third-party providers** and **Activation word** must all be selected. This can be completed by going to:

Car > Settings > General settings > Personal assistant > Voice control

•	Voice control		👘 🕫 🐛 🚳 10:00
	Online speech processing		Start the third-party speech assistant by pressing the button on the steering wheel and saying the respective activation word. In this case, every spoken word is processed by the third party provider. The "Activation word" option must be selected to start using just the activation word.
	Third-party providers		
	Speaking during voice output		
	Activation word		
	Length of answers Standard		
	Stored relationships		

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### FREQUENTLY ASKED QUESTIONS.

#### 1. What is required to use the Amazon Alexa Car Integration?

In addition to an Amazon account, you will need a ConnectedDrive account, the My BMW app on your iPhone<sup>®</sup>, and a compatible vehicle, equipped with Navigation. Visit BMWUSA.com/ConnectedDrive to confirm whether your vehicle is compatible.

#### 2. I don't have an Alexa-enabled device at home, can I still use this feature?

Yes. With Amazon Alexa Car Integration, you can turn your BMW into its own Amazon Alexa device.

## 3. Can I use the Amazon Alexa Car Integration to navigate to a destination or play BMW Infotainment features?

To navigate to a destination or play BMW Infotainment features, you can use your BMW Voice Control.

#### 4. Is Alexa always listening?

After set up, Alexa will only listen and respond after pressing the speech button and saying "*Alexa*, ..." or in newer models using the wake word "*Alexa*,...". For a complete list of vehicles visit BMWUSA.com/ConnectedDrive.

#### 5. How can I add my smart home device to the Amazon Alexa Car Integration?

Smart home devices can be added by using the Amazon Alexa app. More information can be found at <a href="https://www.amazon.com/alexasupport">https://www.amazon.com/alexasupport</a> or by calling Amazon customer help at 1-888-280-4331.

## 6. How can I disable Visual Feedback screens on my iDrive when I use Alexa?

To disable visual feedback, select Amazon Alexa in the ConnectedDrive section of your iDrive Screen. Check the box labeled "**Disable visual feedback**".



#### 7. Can I still connect to Alexa if my WiFi Hotspot is not active in my iDrive 7?

If you are using an iPhone device and do not have an active WiFi Plan or Trial Plan linked to your BMW WiFi Hotspot, make sure your "Internet Connection" is turned off within the vehicle. This can be done by going to Com > Mobile Devices > Internet hotspot.