



IMPORTANT SAFETY RECALL

**This notice applies to your vehicle, [INSERT VIN]
Recall Campaign No. 24V-104: Integrated Brake (IB) Module**

Name
Address 1
Address 2
City, State, Zip

Remedy is
Unavailable

October 2024

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2023-2025 BMW 5 Series, 7 Series, i5, i7, X1, X2, X5, X6, X7, and XM models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are informing you of a safety recall on your vehicle although we are not able to perform the remedy at this time. We will notify you with a follow-up letter as soon as the remedy is available.

What could happen?

The Integrated Brake (IB) module may not function properly. If this happens, a warning lamp and message will be displayed in the instrument cluster. There will be a loss of power assist braking, which could lead to an extended stopping distance and increase the risk of a crash. The Antilock Brake System (ABS) and Dynamic Stability Control (DSC) system may also not function, which could affect vehicle handling and result in a loss of control. Please note that higher pedal force may be required.

If you notice any of these conditions, your vehicle may be experiencing this issue. Please drive carefully, and avoid abrupt braking as much as possible. Please contact an authorized BMW center as soon as possible to have the vehicle remedied.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What will BMW do?

When the remedy is available, the Integrated Brake (IB) module will be replaced for free by your authorized BMW center, which should take several hours. We will notify you with a follow-up letter when the remedy is available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting bmwusa.com/mybmw or by contacting BMW Customer Relations (see left side of page for contact info). You can also visit bmwusa.com/recall and select “[Manage recall notices and contact information](#)”. **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit bmwusa.com/recall. Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

BMW of North America, LLC

Company
BMW
of North America, LLC

BMW Group Company

Mailing Address
PO Box 1227
Westwood NJ 07675-
1227

Telephone
(800) 525-7417

Fax
(201) 930-8362

E-mail
CustomerRelations@
bmwusa.com

Internet
bmwusa.com

Spanish translation on back side
Traducción en español en el lado inverso



IMPORTANTE RETIRADA POR MOTIVOS DE SEGURIDAD

**Este aviso corresponde a su vehículo [INSERT VIN]
Campaña de retirada n.º 24V-104: Módulo de freno integrado (IB)**

No hay una solución disponible

Octubre de 2024

Estimado propietario/arrendatario de un vehículo BMW:

Le enviamos este aviso de conformidad con la Ley Nacional de Seguridad de Tránsito y Vehículos Motorizados (National Traffic and Motor Vehicle Safety Act). BMW AG ha determinado que algunos vehículos de los modelos de la Serie 5, Serie 7, i5, i7, X1, X2, X5, X6, X7 y XM de BMW de los años 2023 a 2025 tienen un defecto relacionado con la seguridad de los vehículos motorizados. Nuestros registros indican que usted es el propietario de un vehículo posiblemente afectado.

¿Por qué nos comunicamos con usted?

Nos comunicamos con usted para informarle sobre una retirada de su vehículo por motivos de seguridad, aunque no podemos brindarle una solución al problema en este momento. Le enviaremos otra carta de notificación tan pronto como esté disponible la reparación.

¿Qué podría suceder?

Es posible que el módulo de freno integrado (Integrated Brake, IB) no esté funcionando correctamente. Si esto sucede, en el tablero de instrumentos aparecerá una luz y un mensaje de alarma. Habrá una pérdida de la potencia de frenado asistido, lo cual podría producir una extensión en la distancia de frenado y aumentar el riesgo de accidentes. Es posible que el sistema de frenos antibloqueo (Antilock Brake System, ABS) y el sistema de control dinámico de estabilidad (Dynamic Stability Control, DSC) tampoco funcionen, lo cual podría afectar el manejo y causar la pérdida de control del vehículo. Tenga en cuenta que es posible que se requiera ejercer más fuerza en el pedal.

Si detecta cualquiera de estas condiciones, es posible que su vehículo tenga este problema. Conduzca con cuidado y evite frenar de forma abrupta lo más que pueda. Comuníquese con un centro autorizado de BMW para que repare el vehículo lo antes posible.

Si no es la única persona que conduce este vehículo, informe a los demás conductores y pasajeros sobre este aviso importante.

¿Qué hará BMW?

Cuando esté disponible la solución, su centro autorizado de BMW reemplazará el módulo de freno integrado (IB) sin cargo, lo que debería llevar varias horas. En cuanto haya una reparación disponible, se lo informaremos en una carta de seguimiento.

¿Qué sucede si no soy el propietario actual del vehículo?

Si cambió de dirección o vendió el vehículo, visite bmwusa.com/mybmw o comuníquese con el Servicio de Atención al Cliente de BMW (consulte la información de contacto a la izquierda de la página) para informarnos al respecto. También puede visitar bmwusa.com/recall y seleccionar “Manage recall notices and contact information” (Administrar los avisos de retirada y la información de contacto). **Si usted es arrendador del vehículo, las reglamentaciones federales exigen que le reenvíe este aviso a su arrendatario en un plazo de diez días.**

¿Qué debo hacer si tengo más preguntas?

Para acceder a las últimas novedades sobre esta retirada, visite bmwusa.com/recall. Si tiene alguna pregunta sobre esta retirada, póngase en contacto con su centro autorizado de BMW. Si necesita más ayuda, comuníquese con el Servicio de Atención al Cliente de BMW.

Empresa
BMW
of North America, LLC

BMW Group Company

Dirección postal
PO Box 1227
Westwood NJ 07675-
1227

Teléfono
(800) 525-7417

Fax
(201) 930-8362

Correo electrónico
CustomerRelations@
bmwusa.com

Sitio web
bmwusa.com

Si el centro de BMW no puede solucionar el defecto sin cargo o en un plazo razonable, usted puede notificar al administrador de la Administración Nacional de Seguridad de Tránsito en Carreteras (National Highway Traffic Safety Administration), en 1200 New Jersey Ave., S.E., Washington, DC 20590, llamar a la Línea gratuita directa de seguridad vehicular (Vehicle Safety Hotline) al 1-888-327-4236 (TTY: 1-800-424-9153) o visitar el sitio web <http://www.safercar.gov>.

Le garantizamos que nos importa su seguridad y le pedimos sinceras disculpas si esta retirada le causa algún inconveniente. Le recomendamos que usted y sus pasajeros usen el cinturón de seguridad en todo momento.

Atentamente,

BMW of North America, LLC

English translation on front side
Traducción en inglés en el frente

Safety Recall
24V-104
Integrated Brake (IB)
Model Year 2023-2025
BMW 5 Series / i5, 7 Series / i7
BMW X1, X2, X5, X6, X7, XM
Date: 08/09/2024

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023-2025 BMW 5 Series / i5, 7 Series / i7, X1, X2, X5, X6, X7, and XM models in the US are potentially affected.

Q1a. This sounds familiar. Was there an earlier Safety Recall on this topic?

Yes. The Safety Recall has been expanded to include additional potentially affected vehicles.

Q1b. I had the Integrated Brake (IB) module replaced on my vehicle as part of the earlier Safety Recall. Is my vehicle affected again? Do I need to have that IB replaced?

Yes. Unfortunately, it has been determined that vehicles which have already received replacement parts during the original Safety Recall need to have those parts replaced.

Q2. What is the specific issue?

The Integrated Brake (IB) module may not function according to specifications. If this happens, a warning lamp and message will be displayed in the instrument cluster. There will be a reduction in power assist braking, which could lead to an extended stopping distance and increase the risk of a crash. The Antilock Brake System (ABS) and Dynamic Stability Control (DSC) system may also not function, which could affect vehicle handling and control. Please note that higher pedal force may be required.

However, fully mechanical braking is not affected. If the IB module is not functioning properly, the parking (emergency) brake will be automatically activated to aid in braking performance. Also, the emergency function of the brake force distribution system remains available to help maintain vehicle stability and control.

If you notice any of these conditions, your vehicle may be experiencing this issue. Please drive carefully, and avoid abrupt braking as much as possible. Please contact an authorized BMW center as soon as possible to have the vehicle remedied.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have an Integrated Brake (IB) system that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall. When parts become available, they will receive another letter, requesting that they schedule an appointment with an authorized BMW center as soon as possible to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

**Safety Recall
24V-104
Integrated Brake (IB)
Model Year 2023-2025
BMW 5 Series / i5, 7 Series / i7
BMW X1, X2, X5, X6, X7, XM
Date: 08/09/2024**

Q7. How will my vehicle be remedied?

When the remedy is available, potentially affected vehicles will have the Integrated Brake (IB) system replaced for free which should take several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [INSERT VIN]
Recall Campaign No. 24V-104: Integrated Brake (IB) Module

Name
Address 1
Address 2
City, State, Zip

Remedy is
Available

April 2025

Dear MINI Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2025 MINI Cooper / Cooper S (Hardtop 2 Door, Hardtop 4 Door, and Countryman) models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this safety recall. **If you have not had this recall performed, please contact your authorized MINI dealer immediately to schedule an appointment.** Please visit miniusa.com/dealer to locate your nearest authorized MINI dealer.

What could happen?

The Integrated Brake (IB) module may not function properly. If this happens, a warning lamp and message will be displayed in the instrument cluster. There will be a loss of power assist braking, which could lead to an extended stopping distance and increase the risk of a crash. The Antilock Brake System (ABS) and Dynamic Stability Control (DSC) system may also not function, which could affect vehicle handling and result in a loss of control. Please note that higher pedal force may be required.

If you notice any of these conditions, your vehicle may be experiencing this issue. Please drive carefully, and avoid abrupt braking as much as possible. Please contact an authorized MINI dealer as soon as possible to have the vehicle remedied.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What will MINI do?

The Integrated Brake (IB) module will be replaced for free by your authorized MINI dealer, which should take approximately two to three hours.

There may be some options to help overcome the inconvenience of bringing your vehicle in for service, if needed. Contact your local MINI dealer to check what may be available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting miniusa.com/ol or by contacting MINI Customer Relations (see left side of page for contact info). **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit miniusa.com/recall. Should you have any questions about this recall, please contact your authorized MINI dealer. If you need additional assistance, please contact MINI Customer Relations.

If your MINI dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

MINI, a division of BMW of North America, LLC

Spanish translation on back side
Traducción en español en el lado inverso

Company
MINI, a division of BMW
of North America, LLC

BMW Group Company

Mailing Address
PO Box 1227
Westwood NJ 07675-
1227

Telephone
(866) 825-1525

Fax
(201) 930-8362

E-mail
MINI.Assistance@
askminiusa.com

Internet
miniusa.com



IMPORTANTE RETIRADA POR MOTIVOS DE SEGURIDAD

Este aviso corresponde a su vehículo [INSERT VIN]

Campaña de retirada n.º 24V-104: Módulo de freno integrado (IB)

Hay una reparación
disponible

Abril de 2025

Estimado propietario o arrendatario de un vehículo MINI:

Le enviamos este aviso de conformidad con la Ley Nacional de Seguridad de Tránsito y Vehículos Motorizados (National Traffic and Motor Vehicle Safety Act). BMW AG ha determinado que algunos modelos MINI Cooper/Cooper S del año 2025 (Hardtop de 2 puertas, Hardtop de 4 puertas y Countryman) tienen un defecto relacionado con la seguridad de los vehículos motorizados. Nuestros registros indican que usted es el propietario de un vehículo posiblemente afectado.

¿Por qué nos comunicamos con usted?

Nos complace informarle que estamos listos para llevar a cabo esta retirada de seguridad. **Si no se ha hecho la retirada en su vehículo, comuníquese de inmediato con el distribuidor autorizado de MINI para programar una cita.** Visite miniusa.com/dealer para encontrar su distribuidor de MINI autorizado más cercano.

¿Qué podría suceder?

Es posible que el módulo de freno integrado (Integrated Brake, IB) no esté funcionando correctamente. Si esto sucede, en el tablero de instrumentos aparecerá una luz y un mensaje de alarma. Habrá una pérdida de la potencia de frenado asistido, lo cual podría producir una extensión en la distancia de frenado y aumentar el riesgo de accidentes. Es posible que el sistema de frenos antibloqueo (Antilock Brake System, ABS) y el sistema de control dinámico de estabilidad (Dynamic Stability Control, DSC) tampoco funcionen, lo cual podría afectar el manejo y causar la pérdida de control del vehículo. Tenga en cuenta que es posible que se requiera ejercer más fuerza en el pedal.

Si detecta cualquiera de estas condiciones, es posible que su vehículo tenga este problema. Conduzca con cuidado y evite frenar de forma abrupta lo más que pueda. Comuníquese con un distribuidor autorizado de MINI para que repare el vehículo lo antes posible.

Si no es la única persona que conduce este vehículo, informe a los demás conductores y pasajeros sobre este aviso importante.

¿Qué hará MINI?

El distribuidor autorizado de MINI reemplazará el módulo de freno integrado (IB) sin cargo, lo que llevará aproximadamente entre dos y tres horas.

Si fuera necesario, podría haber algunas opciones en caso de que sea un inconveniente llevar el vehículo para repararlo. Comuníquese con su distribuidor local de MINI para ver cuáles son las opciones disponibles.

¿Qué sucede si no soy el propietario actual del vehículo?

Si usted cambió de dirección o vendió el vehículo, debe informarlo en miniusa.com/ol o comunicarse con el Servicio de Atención al Cliente de MINI (MINI Customer Relations) (consulte la información de contacto en el lado izquierdo de la página). **Si usted es arrendador del vehículo, las reglamentaciones federales exigen que le reenvíe este aviso a su arrendatario en un plazo de diez días.**

¿Qué debo hacer si tengo más preguntas?

Para conocer las últimas actualizaciones sobre esta retirada, visite miniusa.com/recall. Si tiene alguna pregunta sobre esta retirada de productos, comuníquese con su distribuidor autorizado de MINI. Si necesita más ayuda, comuníquese con el Servicio de Atención al Cliente de MINI.

Si el distribuidor de MINI no puede resolver el defecto sin cargo o en un plazo razonable, usted puede notificar al administrador de la Administración Nacional de Seguridad de Tránsito en Carreteras (National Highway Traffic Safety Administration) en 1200 New Jersey Ave., S.E., Washington, DC 20590, llamar a la Línea directa de seguridad vehicular (Vehicle Safety Hotline) al 1-888-327-4236 (TTY: 1-800-424-9153) o visitar el sitio web <http://www.nhtsa.gov>.

Le garantizamos que nos importa su seguridad y le pedimos sinceras disculpas si esta retirada le causa algún inconveniente. Le recomendamos que usted y sus pasajeros usen el cinturón de seguridad en todo momento.

Atentamente,

MINI, una división de BMW of North America, LLC

English translation on front side
Traducción en inglés en el frente

Empresa
MINI, a division of BMW
of North America, LLC

BMW Group Company

Dirección postal
PO Box 1227
Westwood NJ 07675-
1227

Teléfono
(866) 825-1525

Fax
(201) 930-8362

Correo electrónico
MINI.Assistance@
askminiusa.com

Sitio web
miniusa.com

Safety Recall
24V-104
Integrated Brake (IB)
Model Year 2025
MINI Hardtop Cooper (2 Door, 4 Door)
MINI Cooper Countryman
Date: 04/21/2025

Q1. Which MINI models in the US are potentially affected by this Safety Recall?

Certain Model Year 2025 MINI Hardtop Cooper (2 Door, 4 Door), and MINI Cooper Countryman models, in the US are potentially affected.

Q2. What is the specific issue?

The Integrated Brake (IB) module may not function according to specifications. If this happens, a warning lamp and message will be displayed in the instrument cluster. There will be a reduction in power assist braking, which could lead to an extended stopping distance and increase the risk of a crash. The Antilock Brake System (ABS) and Dynamic Stability Control (DSC) system may also not function, which could affect vehicle handling and control. Please note that higher pedal force may be required.

However, fully mechanical braking is not affected. If the IB module is not functioning properly, the parking (emergency) brake will be automatically activated to aid in braking performance. Also, the emergency function of the brake force distribution system remains available to help maintain vehicle stability and control.

If you notice any of these conditions, your vehicle may be experiencing this issue. Please drive carefully, and avoid abrupt braking as much as possible. Please contact an authorized MINI dealer as soon as possible to have the vehicle remedied.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have an Integrated Brake (IB) system that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by MINI of this Safety Recall that a remedy is available, please contact an authorized MINI dealer to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit miniusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did MINI become aware of the issue?

MINI became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall. When parts become available, they will receive another letter, requesting that they schedule an appointment with an authorized MINI dealer as soon as possible to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit miniusa.com/recall.

To ensure MINI has the most up-to-date contact and vehicle information, owners should register their vehicle at miniusa.com/ol. Registration is free and will give them access to other information specific for their MINI vehicle. Alternatively, owners can visit miniusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

When the remedy is available, potentially affected vehicles will have the Integrated Brake (IB) system replaced for free which should take several hours.

Q8. Do I have to wait for MINI to contact me to have the remedy performed?

No. Please contact an authorized MINI dealer as soon as possible to have the remedy performed. For the latest updates to this recall, please visit miniusa.com/recall.